

Warranty Reference Guide

DINNERWARE	PRODUCTS	WARRANTY LENGTH	
Steelite Distinction & Performance	All	Lifetime Edge Chip Only	
Folio Alpha-Ceram Royal Porcelain (Maxadura Bodies Only) Utopia Dinnerware (Select Items)	- Round Plates - Oval Plates & Platters - Round Bowls - Round Saucers	5 Year Limited Edge Chip Only	
Royal Porcelain (Porcelain Bodies Only) Rene Ozorio Aura, Concerto, Sonata & Virtuoso Folio by Patra Montego & Serenity	- Round Plates - Oval Plates & Platters - Round Bowls - Round Saucers	3 Year Limited Edge Chip Only	
Diversified Ceramics, Fiesta, Homer Laughlin China, Hall China, Pillivuyt, Anfora, Varick Café Porcelain	- Round Plates - Oval Plates & Platters - Round Bowls - Round Saucers	1 Year Limited Edge Chip Only	
DRINKWARE	PRODUCTS	WARRANTY LENGTH	
Aspen & Strahl	All	Lifetime Cracking & Breakage	
BUFFET	PRODUCTS	WARRANTY LENGTH	
D.W. Haber Buffet & Banquet Equipment	Structural integrity of - Hinges - Handles - Legs	100 Year Warranty	
D.W. Haber All Products & Electrical Equipment	Defects in workmanship & electrical components. <i>Excludes:</i> Resin, Glass, Wood, Teflon, Powder Coating and worn silverplating	1 Year Warranty	

Warranties listed are based on Normal Food Service Use.*

Warranty Coverage: These warranties are available only to the original party purchasing the goods from an authorized distributor. Registration is recommended. Failure to register warranty will require proof of purchase when submitting a claim. Steelite International reserves the right to provide credit for the value of warranted item(s) where goods are not available as a result of obsolescence or minimum production requirements. **Definition of Normal Food Service Use*:** includes refrigeration, serving, washing and storage. It does not apply to edge chips caused directly through negligence or the inappropriate use or application of the product. **How To Make A Claim:** Contact the nearest Steelite International sales office or your local Steelite International sales representative if you wish to make a claim under this warranty program. If required, Steelite International will inspect the damaged product. If in the opinion of Steelite International this warranty applies, Steelite International will forward a replacement within a reasonable time. Steelite International will pay the associated carrier/shipping charges.