

Warranty: <https://www.luxorworkspaces.com/contact-us/warranty>

Coverage for the life of each product. Luxor products are covered by a manufacturer's Limited Warranty* against defects and workmanship. Any product that is defective in either materials or workmanship will be repaired or replaced at the manufacturer's discretion. This warranty does not cover damage in transit or any modification to the product by the customer. This warranty is for the life of the product (except as outlined below) provided the product is used for its intended purpose and used with weight loads not exceeding those recommended. This warranty does not cover any problems which result from improper set-up, unauthorized modification, normal wear and tear, abuse, or environmental damages including fire, hurricane or floods.

Rental Applications: Since rental applications do not fall under the category of normal usage, Luxor will be unable to provide the Lifetime Warranty on units used for rental applications. We will, however, make parts and/or entire units available at a special purchase price upon request.

Limitations: Regardless of how carefully you use or care for your product, it will eventually show age and wear, and coverage does not include expected age and wear of products. Neither the consequential costs of repairing or replacing other property damaged in the event of our product malfunctioning, nor incidental loss of time, loss of use, etc. damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Other limitations may apply depending on the model purchased. Inquire with your sales representative for details.

Special Considerations by Product Type:

Whiteboards: 10-year limited warranty from date of purchase.

KwikBoost® Products (Except Kwik IQ): 1-year limited warranty from date of purchase.

Extended warranty and maintenance programs available - [Learn More](#)

KwikBoost Kwik IQ® Products: [Learn more about our detailed warranty policy.](#)

Batteries and Portable Power Stations: 1-year limited warranty from date of purchase.

Acoustic Panels: 5-year limited warranty from date of purchase.

Acrylic Panels: 5-year limited warranty from date of purchase.

WARNING: Proper Care and Cleaning of Acrylic – PLEASE READ BEFORE INSTALLING: Acrylic sheeting can be damaged by harsh solvents and cleaners. Only use cleaning products labeled “commercial plastic cleaners”, or mild soap and water to remove dirt and debris. When applying the cleaner, use a non-abrasive lint-free or microfiber cloth that won't scratch the surface. Never use products containing ammonia, acetone, carbon tetrachloride, scouring compounds, alcohol, bleach, aromatics, or gasoline. Chemical glass cleaners (even if they are environmentally friendly, organic, or non-scented) are also not to be used. All solvents need to be wiped clean with fresh water and blotted dry to reduce and prevent water spotting. Failure to adhere to the above guidelines can cause yellowing, cracks, and scratches in acrylic sheeting and may give the surface a frosted appearance. It will also void the Limited Warranty – our Limited Warranty does not apply to any damage caused by or the result of improper cleaning, handling, installation, operation, maintenance, pressure washing, accident, fire, natural disaster, explosion, abuse, vandalism, chlorine, chemicals from sprinkler systems, or other external forces. This warranty shall be null and void if any harmful solvents are used to clean.

SideTrak® Products: 1-year limited warranty from date of purchase.

Who May Use This Warranty? We extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

What Does This Warranty Cover? This limited warranty covers defects in materials and workmanship of the SideTrak Monitor (the "product") for the Warranty Period as defined below.

What Does This Warranty Not Cover? This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

What is The Period of Coverage? This limited warranty starts on the date of your purchase and lasts for 1 year (the "Warranty Period"). If a replacement is sent or a refund is processed, the warranty period still ends 1 year after the original purchase date. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

What are Your Remedies Under This Warranty? With respect to any defective product during the Warranty Period, we will, in our sole discretion, either: (a) replace such product

(or the defective part) free of charge or (b) refund the purchase price of such product. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to replace the defective product.

Limitation of Liability: The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

CellGuard® Phone Pouch: 90-day limited warranty against defects in materials and manufacturing workmanship for. This warranty does not cover damage resulting from abuse, misuse, or unauthorized modification of the product. Normal wear and tear, including gradual deterioration from everyday use, is also expressly excluded from coverage.