



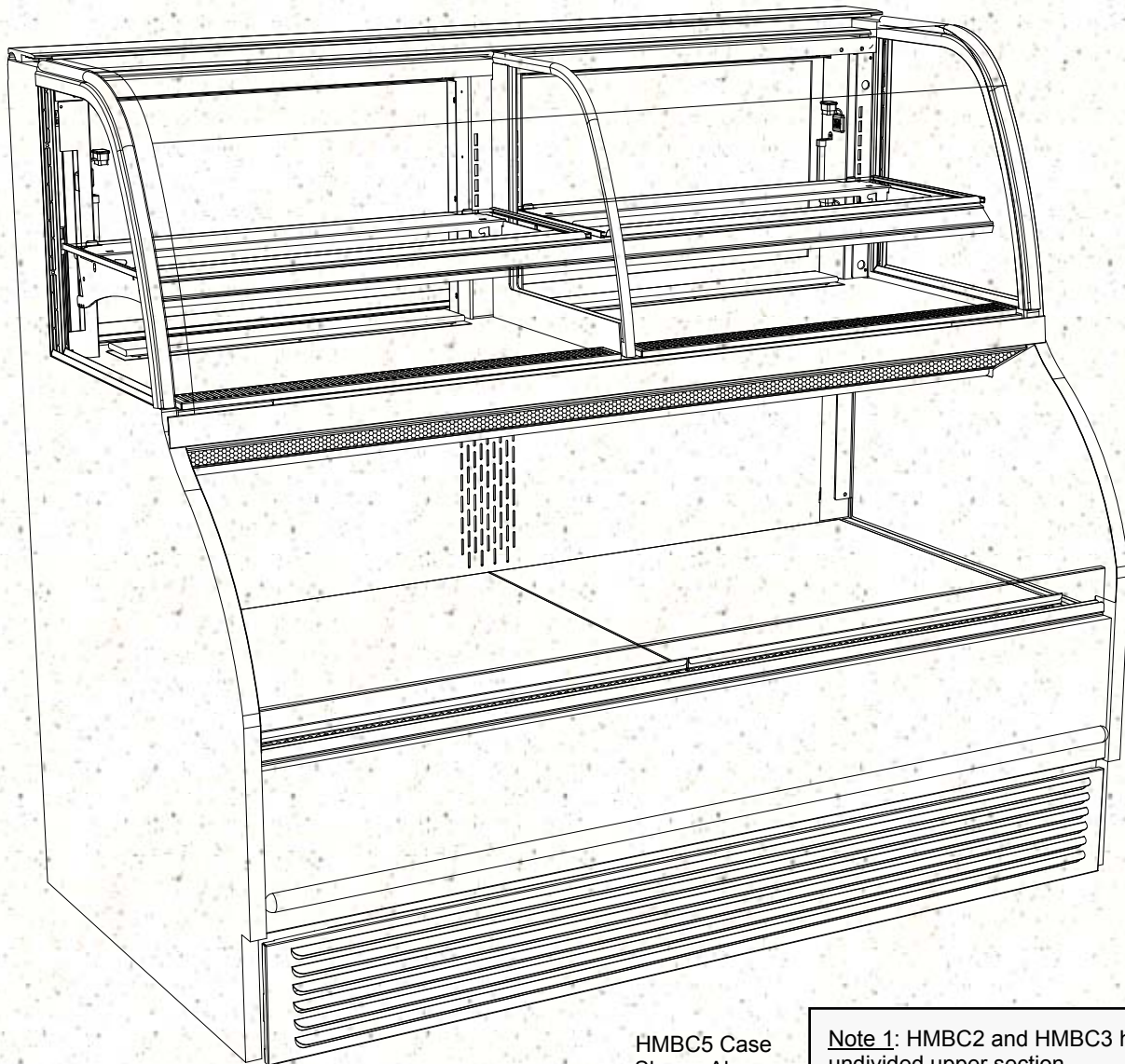
INSTALLATION AND OPERATING MANUAL

PN 54383

34" DEEP COMBINATION CONVERTIBLE SERVICE ABOVE REFRIGERATED SELF-SERVICE CASE

PLEASE NOTE THE FOLLOWING:

1. YOUR SPECIFIC MODEL NUMBER IS ON THE SERIAL LABEL ON CASE REAR (NEAR MAIN POWER SWITCH).
2. SEE "MODELS (AND THEIR RESPECTIVE CASE DIMENSIONS) LISTED IN THIS MANUAL" SECTION FOR ADDITIONAL INFORMATION REGARDING SPECIFIC CASE DIMENSIONS OF STANDARD MODELS AND CDRs.
3. *(L) DENOTES DIFFERING CASE LENGTHS.



HMBC5 Case
Shown Above

Note 1: HMBC2 and HMBC3 have an undivided upper section.

Note 2: HMBC4, HMBC5, HMBC6 have an divided upper section (as shown above).



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DETERMINING YOUR MODEL AND ITS CASE DIMENSIONS:

Note 1. Your model number can be found on serial label at rear of case (near main power switch).

Note 2. Dimensions of each model can be found at www.structuralconcepts.com. Simply enter the case model number into the Product Number Search box. Click the ***product specification*** link for complete dimensions.

Note 3. If your specific model is not found, contact technical service (phone number is listed at Technical Service section in this manual) for dimensions.

Note 4. CDRs (Customer Design Requests) are listed with a 4-digit number. All CDR dimensions are identical to standard model dimensions.

THIS OPERATING MANUAL ENCOMPASSES THE FOLLOWING MODELS (AND THEIR RESPECTIVE CDRs):

**Models: HMBC2
HMBC3
HMBC4
HMBC5
HMBC6**

OVERVIEW

- These Structural Concepts Harmony® cases are designed to merchandise packaged products at 41°F (5 °C) or less product temperatures (unless custom cases with wire rack shelving).
- Cases should be installed and operated according to this operating manual's instructions to insure proper performance. Improper use will void warranty.

NSF® TYPE

This unit is designed for the display of products in ambient store conditions where temperatures and humidity are maintained within a specific range.

- For NSF® Type 1 Conditions (most cases): ambient conditions are to be at 55% maximum humidity and maximum temperatures of 75 °F (24 °C).
- For NSF® Type 2 Conditions: ambient conditions are

to be at 60% maximum humidity and maximum temperatures of 80 °F (27 °C).

- If unsure if unit is NSF® Type 1 or 2, see tag next to serial label. See **SERIAL LABEL LOCATION & INFORMATION LISTED / TECH INFO & SERVICE** section in this manual for sample serial labels).

COMPLIANCE

- Performance issues when in violation of applicable NEC, federal, state and local electrical and plumbing codes are not covered by warranty.
- See below compliance guideline.

WARNINGS

- Following are important warnings to prevent injury or death.
- Please read carefully!
- See next page for **PRECAUTIONS**.



COMPLIANCE

This equipment **MUST** be installed in compliance with all applicable NEC, federal, state and local electrical and plumbing codes.

WARNING

ELECTRICAL
HAZARD



WARNING

Risk of electric shock. Disconnect power before servicing unit.
CAUTION! More than one source of electrical supply is employed with units that have separate circuits.
Disconnect ALL ELECTRICAL SOURCES before servicing.

WARNING

KEEP
HANDS
CLEAR



WARNING

Hazardous moving parts. Do not operate unit with covers removed.
Fan blades may be exposed when deck panel is removed.
Disconnect power before removing deck panel.

WARNING

HOT
SURFACE



WARNING

Condenser Pan is Hot!
Disconnect and allow to cool
before cleaning or removing from case.

PRECAUTIONS

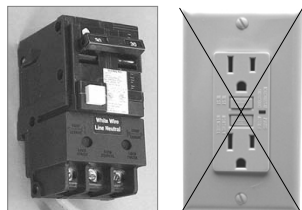
- Following are important precautions to prevent damage to unit or merchandise.
- Please read carefully!
- See previous page for specifics on **OVERVIEW**, **NSF TYPE**, **COMPLIANCE** and **WARNINGS**.



CAUTION! LAMP REPLACEMENT GUIDELINES
LED lamps reflect specific size, shape and overall design.
Any replacements must meet factory specifications.

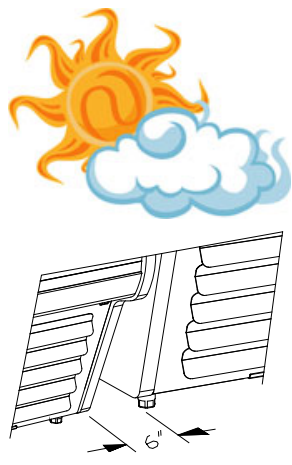


CAUTION
Fluorescent lamps have been treated to resist breakage
and must be replaced with similarly treated lamps.



CAUTION! GFCI BREAKER USE REQUIREMENT
If N.E.C. (National Electric Code) or your local code
requires GFCI (Ground Fault Circuit Interrupter) protection,
you **MUST** use a GFCI breaker in lieu of a GFCI receptacle.

CAUTION



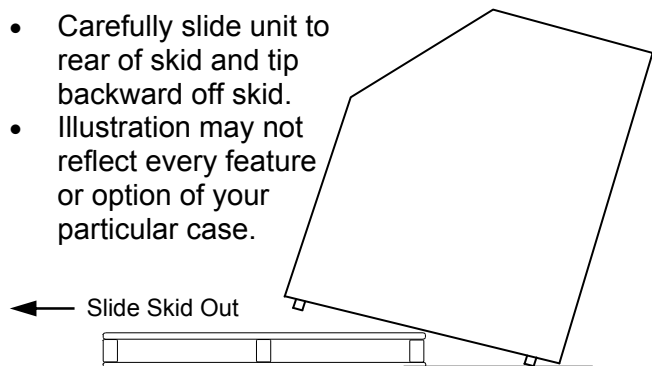
CAUTION! ADVERSE CONDITIONS / SPACING ISSUES

- Performance issues caused by adverse conditions are **NOT** covered by warranty.
- End panels must be tightly joined or kept at least **6-inches** away from any structure to prevent condensation.
- Unit must be kept at least **15-feet** from exterior doors, overhead HVAC vents or any air curtain disruption to maintain proper temperatures.
- Unit must not be exposed to direct sunlight or any heat source (ovens, fryers, etc.).
- Tile floors, low ceilings or small rooms will increase noise level. Whisper Cool compressor blanket or remote unit may resolve noise level issues.
- Keep at least **8-inch** clearance above unit for air discharge (self-contained units only).

INSTALLATION: REMOVAL FROM SKID (LEVELERS vs. CASTERS)

1. Remove Case From Skid (Levelers)

- Remove shipping brace that may be securing case to skid.
- Support case to prevent tipping.
- *Caution! Levelers can be damaged if case hits floor with heavy force!*
- Carefully slide unit to rear of skid and tip backward off skid.
- Illustration may not reflect every feature or option of your particular case.



Case can be repositioned with pallet truck when front lower panel is removed. Blocking may be necessary to obtain adequate height.

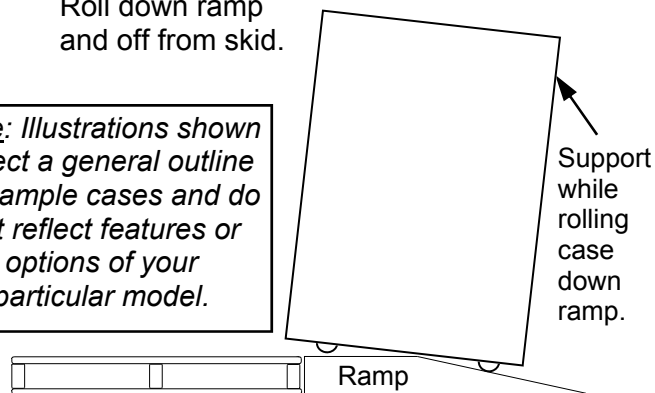
2. Remove Case From Skid (Casters)

Remove shipping brackets that may be securing casters to skid

- Place ramp up against skid (to allow case to smoothly slide off from skid).
- Maintain support of case at all times or center of gravity may cause case to fall.
- Unlock Casters. Roll unit to rear of skid.

Roll down ramp and off from skid.

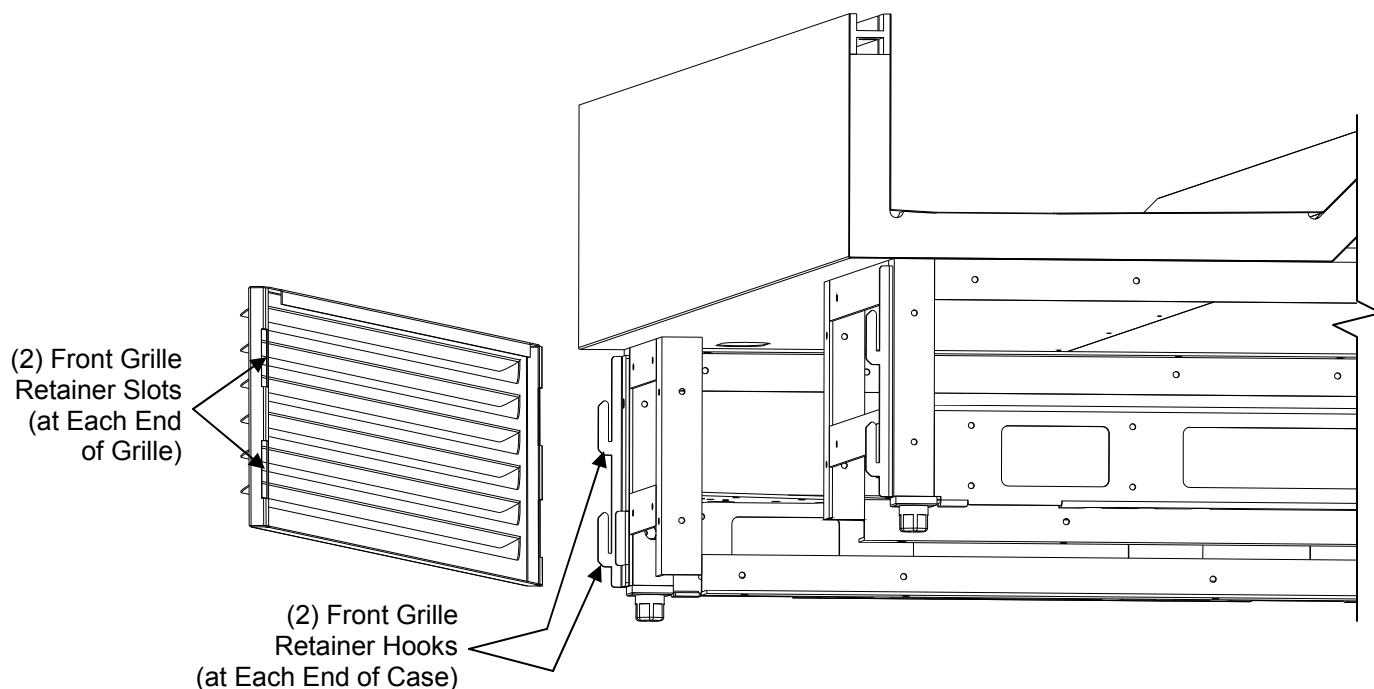
Note: Illustrations shown reflect a general outline of sample cases and do not reflect features or options of your particular model.



3. Removing Lower Front Grille

- No screw removal is required to remove grille.
- Front grille has retainer slots at each end of grille.
- Case has retainer hooks at each end.

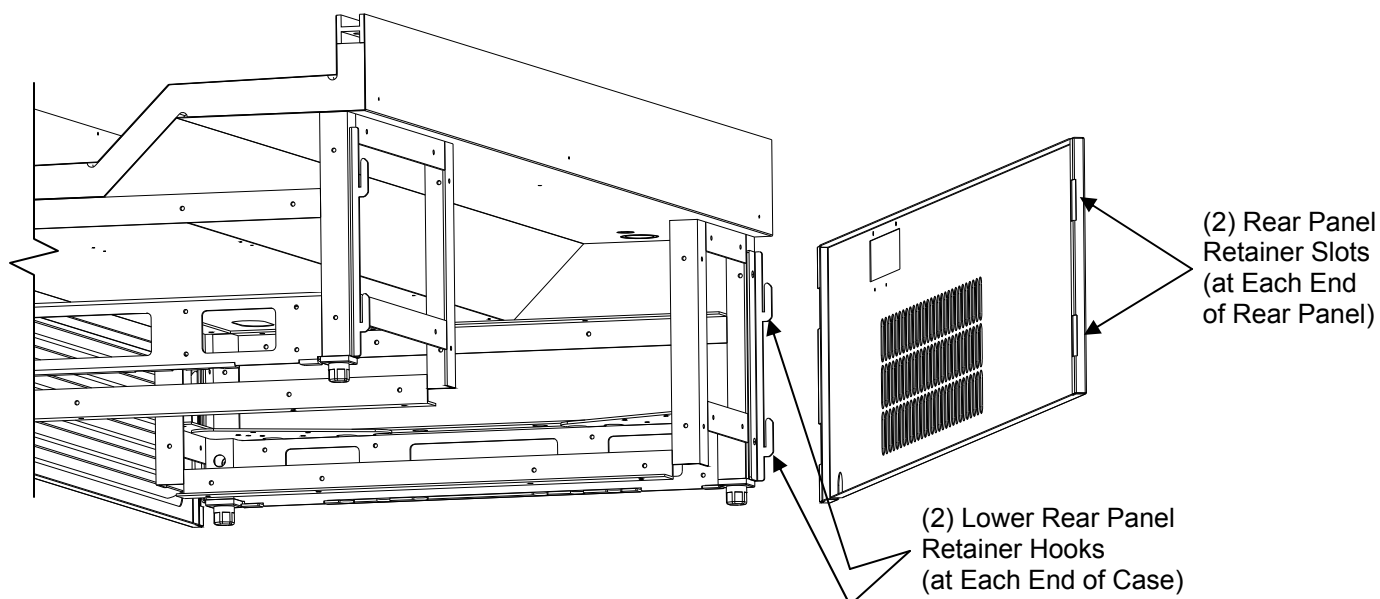
- Simply lift lower front grille up and off retainer hooks (at each end of case).
- Replace in same manner.
- View below is shown is disassembled for illustrative purposes only.



4. Removing Lower Rear Panel

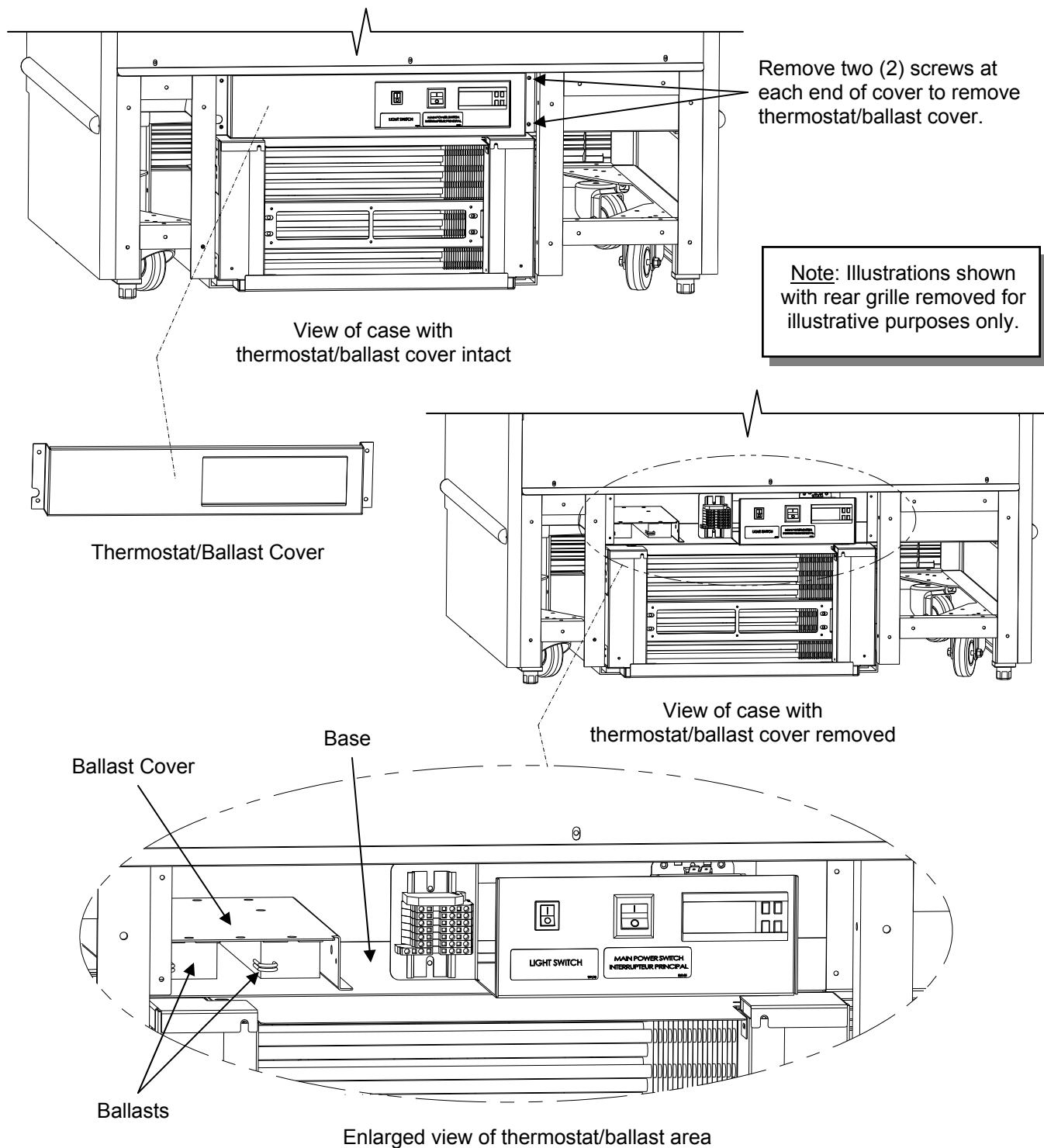
- No screw removal is required to remove panel.
- Rear panel has retainer slots at each end of grille.
- Case has retainer hooks at each end.

- Simply lift lower rear panel up and off retainer hooks (at each end of case).
- Replace in same manner.
- View below is shown is disassembled for illustrative purposes only.



5. Electrical Connections

- **Ballast Box:** Remove 4 screws from the thermostat/ballast cover. Remove screws holding ballast cover to base.
- Knockouts are located on side and rear of box for making electrical connections.
- **Note:** Standard 120V or 220V (depending upon case chosen), single phase connections are required for self contained refrigeration units and must be performed by a certified electrician.



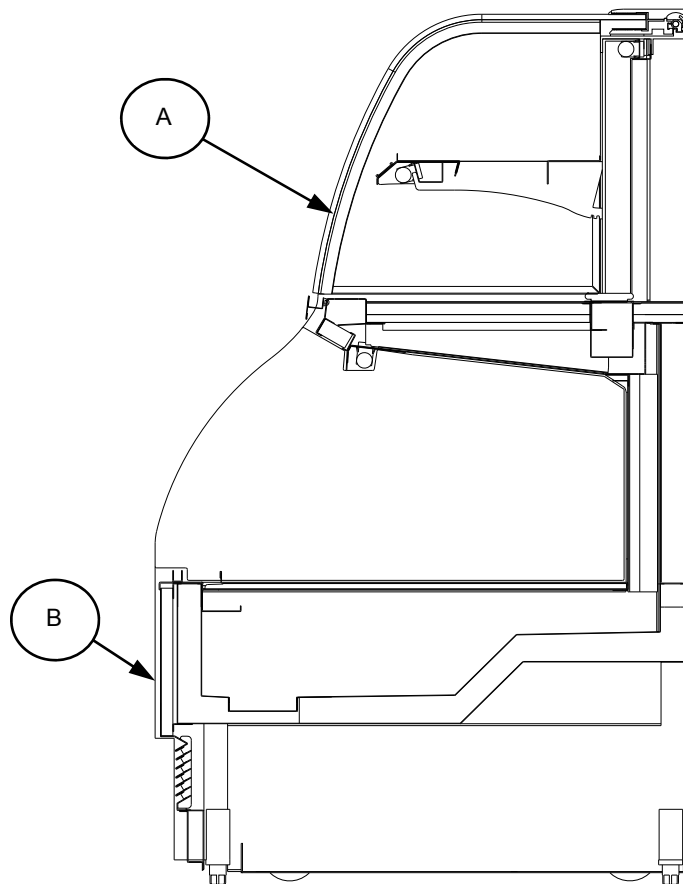
6. *Position and Aligning Units*

Position Units. Align multiple units carefully in areas A & B shown at right.

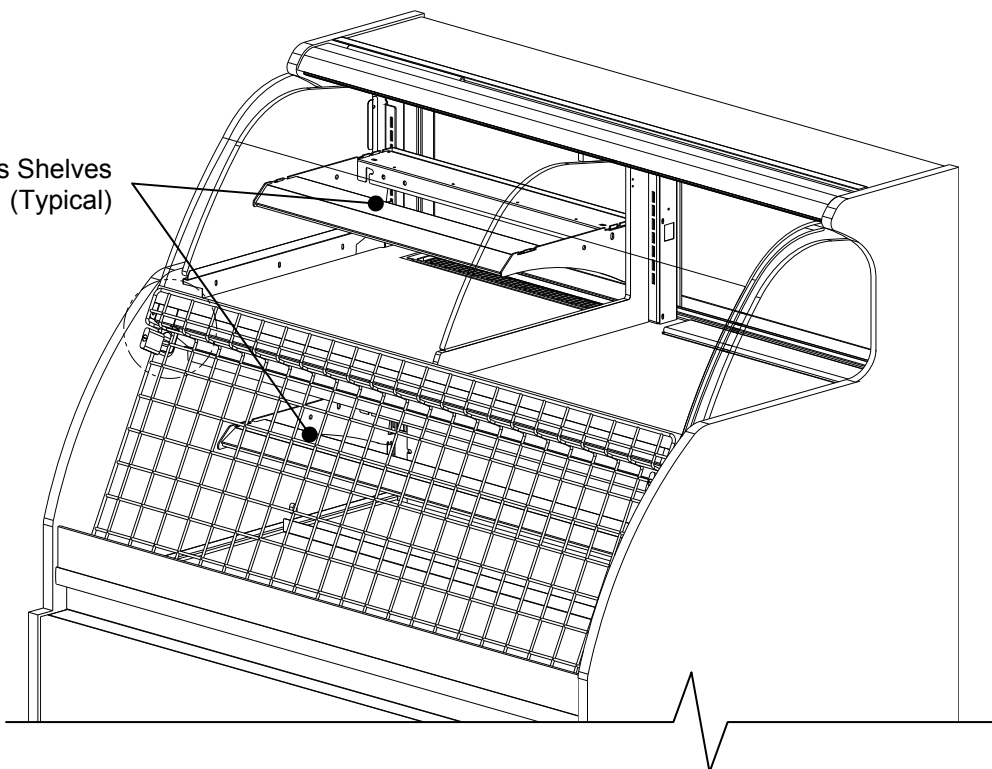
7. *Glass Shelving*

Glass shelving will be packed separately.

- **Caution!** Carefully remove from packaging.
- Grasp firmly and carefully install.
- **Caution!** Check that plastic edging is intact before placing glass shelving onto brackets!
- Plastic edging must NOT be removed from glass shelves. Contact Structural Concepts for replacement edging (see *TECHNICAL SERVICE CONTACT INFORMATION* section).
- Check that glass shelving is in proper position before placing product in case.
- See illustration below.



Glass Shelves
(Typical)



8. Merchandiser Setup: Self Contained Units

- Remove lower front grille; see **INSTALLATION: REMOVAL FROM SKID, REMOVING LOWER FRONT GRILLE** section in this manual for instructions.
- Insure that the Condenser Pan is installed under the PVC condensate drain trap.
- Insure that the Condenser Pan is plugged into the receptacle inside base.
- Return front grille to case.
- See **Drain, Hose and Bracket Placement** section in Operating Manual for details.

9.a. Self-contained refrigeration with power cord

- ***For your safety, equipment is furnished with a properly grounded cord connector. Do not attempt to defeat the grounded connector.***

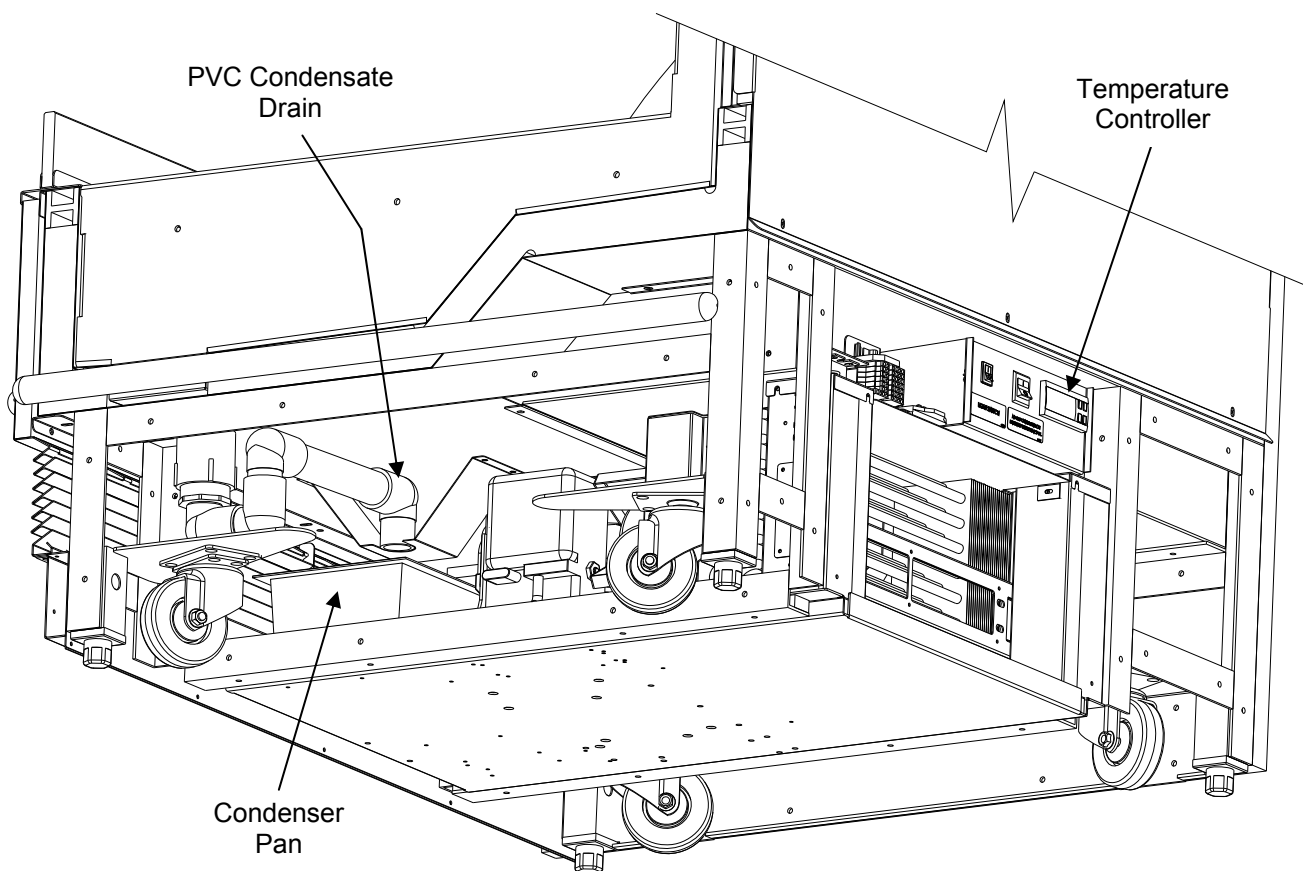
- Plug cord into a certified electrical outlet with ground.

9.b. Self-Contained refrigeration without power cord

- Remove the rear lower grille required).
- ***Note: The compressor/condenser assembly can be slid out to facilitate maintenance.***
- Electrical leads are provided inside the base exiting the ballast box.
- Leads are labeled for identification.

9.c. Self-Contained Temperature Controller

- See below for location.
- See Temperature Controller section for additional information.



Above view shown with rear panel and end panel removed for illustrative purposes only.

10. Merchandiser Setup: Remote Units

Remote Refrigeration System

Note: Service to be accomplished by refrigeration / electrical contractor.

10.a. Electrical leads

- Remove screws from rear wire-way cover to access electrical leads.
- Wiring may run case to case.
- Knockout is provided in bottom of wireway for stub-up connection.
- Separate leads for lights that are labeled accordingly.

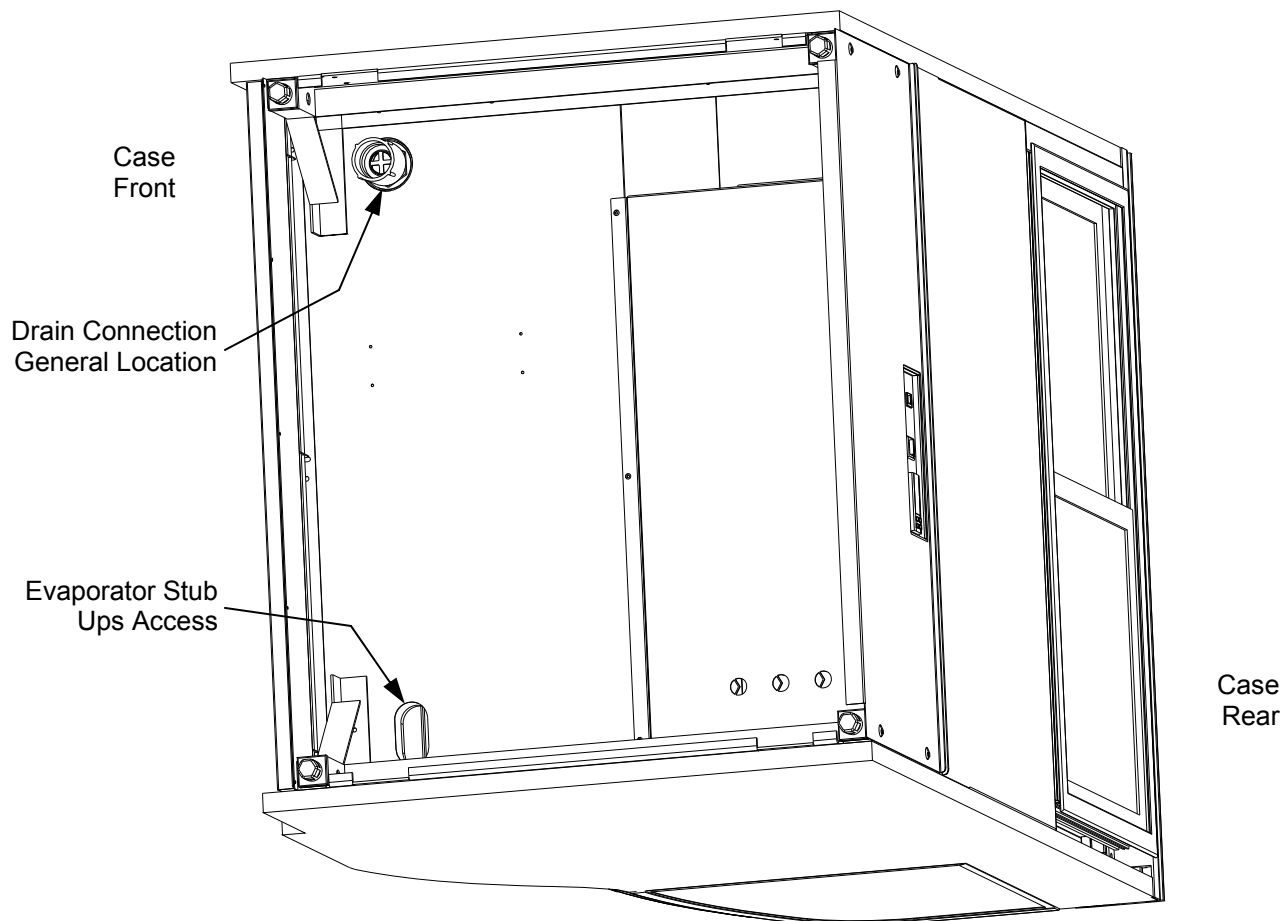
10.b. Refrigerant Connection

- Remove the front panel.
- Refrigerant stub-up access opening is at the front on the left hand side of the base.

- Route refrigerant lines thru access hole.
- Remove tube caps from stub up connections
- Sweat the high and low pressure connections.
- Fill access hole with suitable filler to insure watertight integrity of tub.

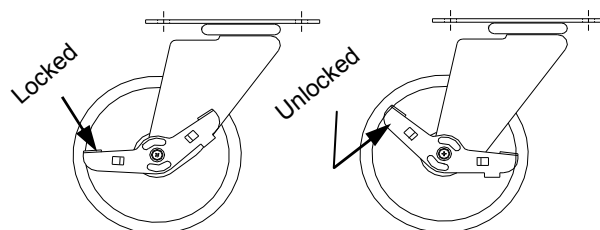
10.c. Drain Connection

- 1" male PVC stub-up connection is under the case on the right hand side.
- Remove the front panel.
- Remove the rear panel (optional).
- Connect tub drain to floor drain. Maintain 1/4" fall per foot to provide proper drainage.
- Below illustration may not exactly reflect every feature or option of your case.



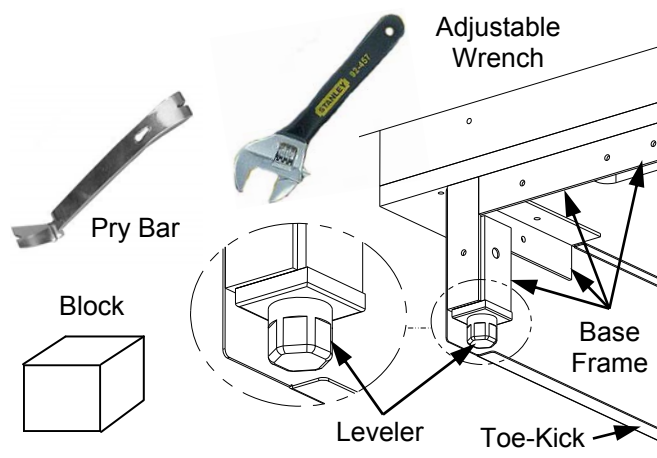
11. Cases With Casters: Lock and Unlock

- To lock casters, press down on lever.
- To unlock casters, pull lever up.
- See illustration at right.



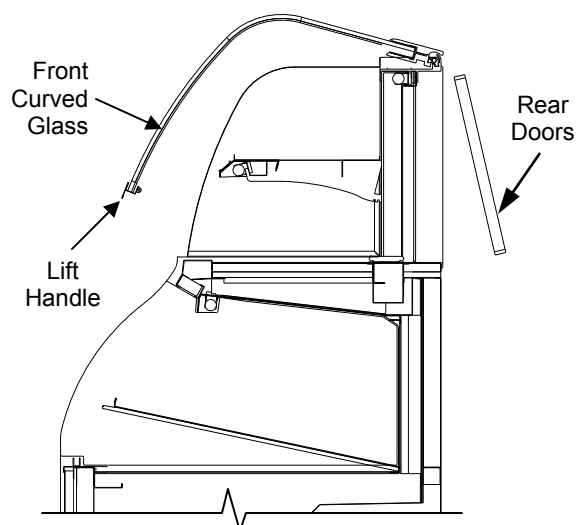
12. Cases With Levelers: Adjust Levelers

- After case is in position, adjust case so it is level and plumb (see illustration at right).
- You may need to remove front and/or rear Toe-Kick to access levelers.
- Use adjustable wrench (and possibly a pry bar) to adjust leveler.
- Do not use pry bar on toe-kick (it may buckle).
- Do not use pry bar on end panel (it may chip).
- Use pry bar ONLY on base frame to avoid damaging case.
- Use a block to reach base frames with pry bar.
- See illustrations at right.



13. Raising the Curved Glass

- To raise the curved glass, grab the lift handle extrusion on the bottom edge of the front curved glass and lift up.
- Gas cylinders hold the glass open for hands free access to the interior of the case.



14. Removing the Rear Doors

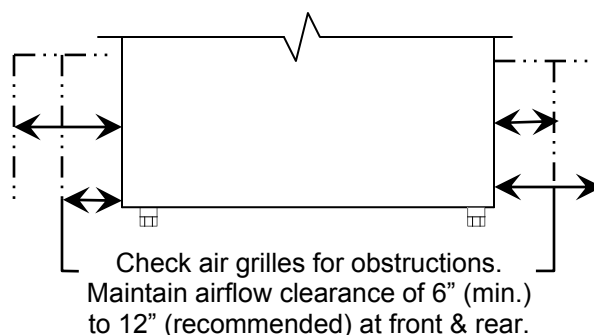
- Move rear doors toward center of the case.
- Individually lift each door up toward the top of the case; pivot the bottom of the door out.

15. Electrical Wiring Diagram

- Each case has its own wiring diagram folded and in its own packet.
- Wiring diagram placement may vary; it may be placed near condenser fan cover, ballast box, raceway cover, or other related location.

16. Ventilation and Clearance

- **Self-Contained** refrigerated cases must maintain airflow clearance of 6" (minimum) to 12" (recommended) at front and rear.
- Restriction of air can void warranty.
- See illustration at right.



17. Main Power Switch

- Turn main power switch on.
- Case will power up and temperature controller will begin operating.

18. Light Switch

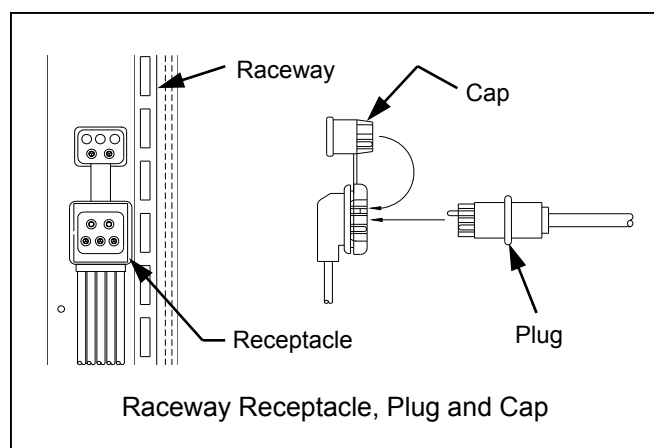
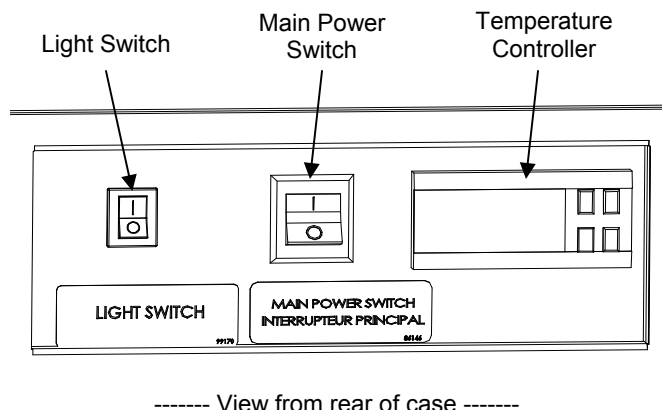
- Turn lights on. Light switch is at case rear. See illustration at top-right for location.
- All lights should come on at the same time. First time lighting may require a short warm-up period.
- Slightly dim / flickering of new bulbs is normal. If lights do not turn on, check raceway plugs.
- Lighting is wired in series so **all lights must be plugged in or receptacles capped** for case lights to be on. See illustrations at right.

19. Temperature Controller (All Self-Contained Units and some Remote Units)

- Check that compressor symbol light is on:
-  Compressor symbol (common in Carel® temperature controllers) is shown at left.
- After case has run for a few minutes, check that temperature starts to drop.
 - If temperature controller does not begin cooling (in a few minutes) see temperature controller section in this operating manual for instructions.
 - Remote units (without temperature controller on case): Verify that refrigeration requirements listed on serial label (found on the case) are being met.

20. Saturated Suction Temperature (Remote Units)

- See serial label on case for suction temperature requirements and BTU requirements.
- See serial label on case for defrost schedule and temperature termination parameters.



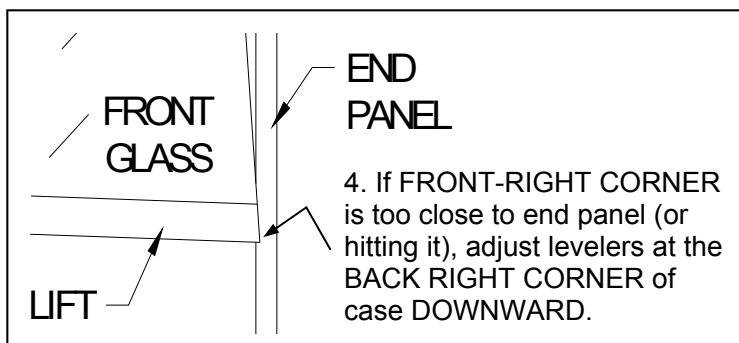
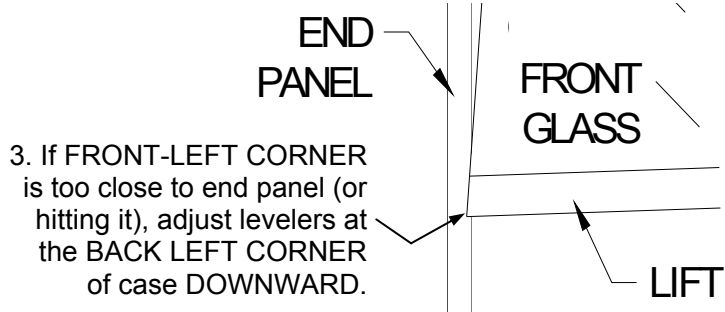
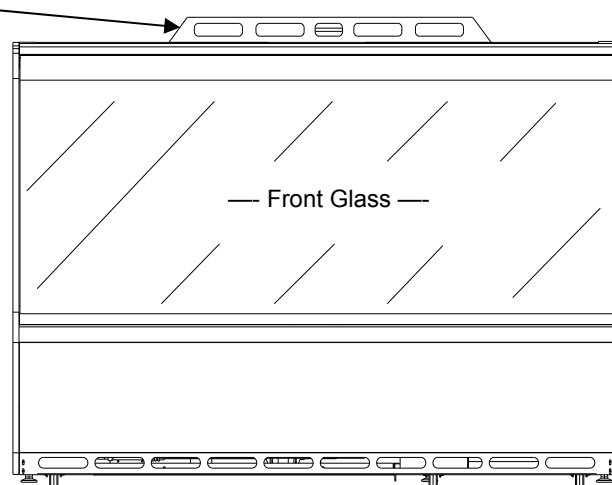
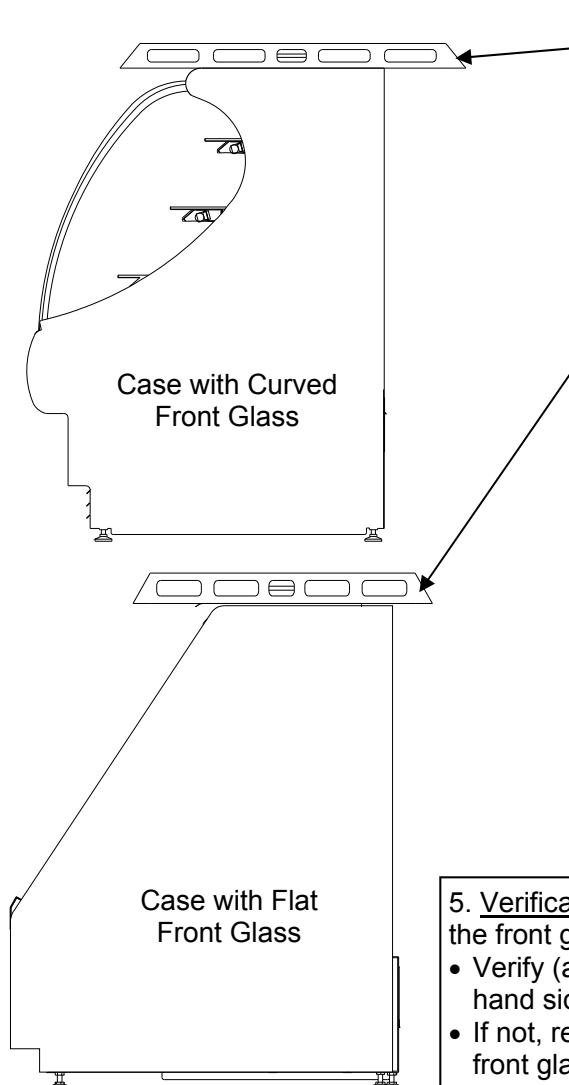
Sample Carel® Controller Face

Front Glass Alignment & Adjustment via Levelers (For Curved and Flat Front Glass)

- Proper alignment of the front glass is important to create and maintain a seal inside the case.
- Improper alignment can cause air leaks compromising the environment inside the case and create condensation.
- Follow the five steps listed below to assure proper front glass alignment.

1. Side-to-Side Leveling: Place a level on top of display case (parallel to the front glass). Raise or lower either side of the case by rotating levelers to center the level bubble.

2. Front-to-Back Leveling: Place a level on top of case, perpendicular to front glass. Raise or lower either side of case by rotating levelers to center the level bubble. Double-check the side-to-side level.



5. Verification: After inserting shims (or adjusting levelers), open and shut the front glass to confirm proper fit.

- Verify (again) that front glass is properly aligned at left-hand and right-hand side of the case.
- If not, repeat the shimming procedure (or leveler adjustment) until the front glass is properly aligned along both sides of the case.

INSTALLATION: BAFFLES - AMBIENT VS. REFRIGERATED CONDITIONS

Baffles - Ambient vs. Refrigerated

Certain sections of the case can be either ambient or refrigerated (depending upon type of product being displayed).

A dual-purpose (convertible) baffle is provided to facilitate desired condition. It is accessible through operator side (rear) of case.

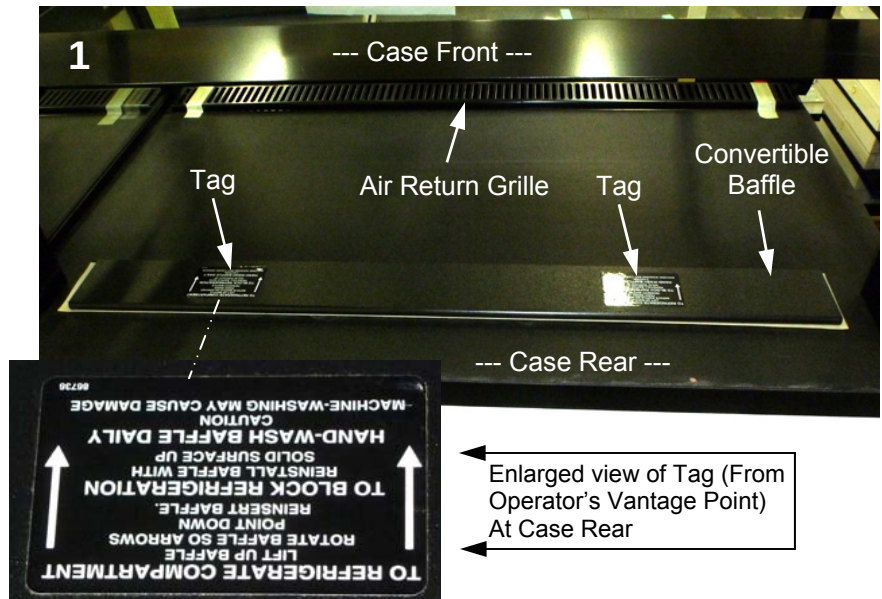
The baffle will prevent (or allow) refrigerated air circulation through the display area and returning through the air return grille.

1. For ambient (non-refrigerated) conditions, position baffle flat against upper deck of case to block air flow. See photo #1 at right.
2. To switch from ambient to refrigerated condition, lift baffle up and out of air chamber. Rotate the baffle 90° toward front of case so that arrows on the tag point down and Sanalite air block (and tag) is nearest to case front. Baffle may now be lowered down into air chamber. See photo #2 at right.
3. For refrigerated conditions, baffle is completely lowered into air chamber. Air now circulate through convertible baffle, upper display area and circulates through air return grille. See photo #3 at right.

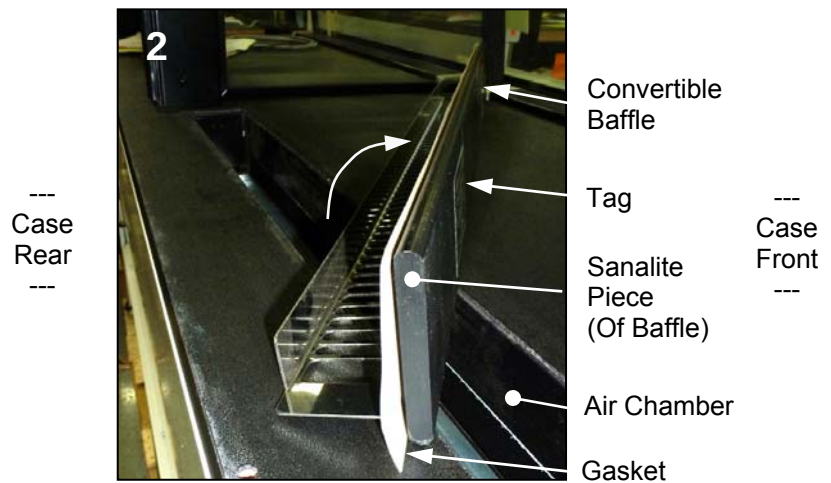
>> See **CLEANING SCHEDULE: TO BE PERFORMED BY STORE PERSONNEL** section in operating manual for convertible baffle cleaning specifics.

>> Depending upon model, options and features chosen, photos may not exactly reflect every aspect of your particular case.

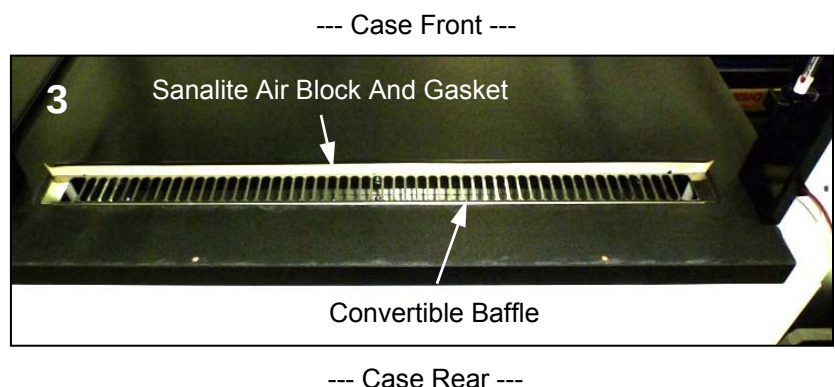
--- Convertible Baffle in Ambient (Non-Refrigerated) Position ---



--- Convertible Baffle Rotated 90° So Sanalite Piece Faces Front of Case ---



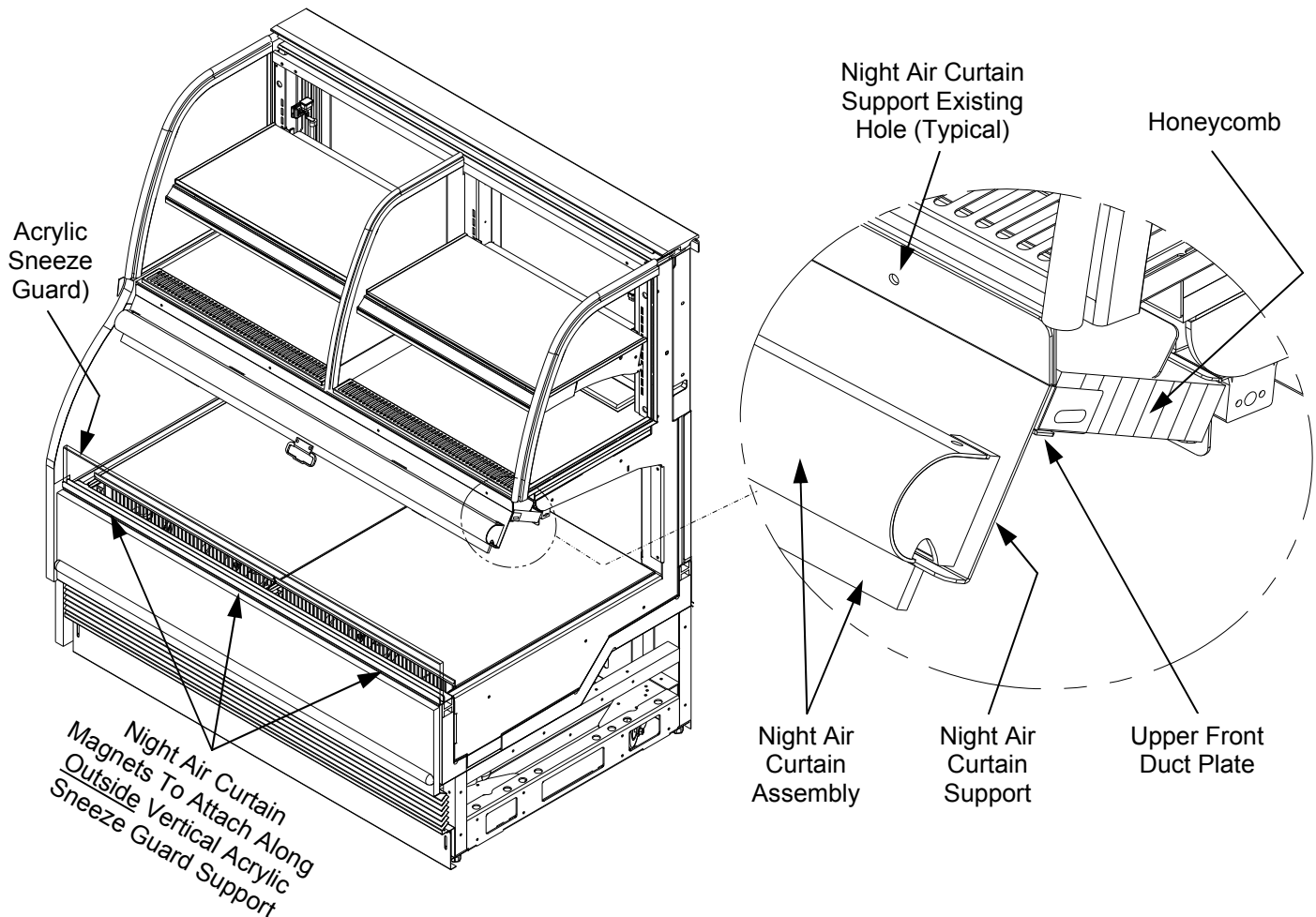
--- Baffle Inserted Into Air Chamber (Sanalite Piece Faces Case Front) ---



Night Air Curtain Installation & Operating Instructions

1. Use caution when handling Night Air Curtain.
2. Display case may come with Night Curtain already attached. If not, a retrofit kit will be provided. If using the SCC-supplied retrofit kit, the Night Air Curtain Support must first be attached to the existing Upper Front Duct Plate (see illustration below). To attach, use the Night Air Curtain Support (as a template) by placing it along the Front Duct Plate. Mark locations of existing Ø.20" hole onto Upper Front Duct Plate. Drill clearance holes for #10 screws at these points.
3. Place Night Air Curtain Support into position and use the SCC-supplied screws to attach it to the Upper Front Duct Plate (where pilot holes were just drilled).
4. Night Air Curtain Assembly may now be placed on the Night Air Curtain Support. Carefully positioned magnets will keep in place. Grasp the handle and pull downward to desired location (see illustration below).
5. To return Night Air Curtain to its retracted position, grasp handle, lift up and away from its magnetic attachment and carefully wind Night Air Curtain back into roll.
6. **Caution!** Do not allow spring-loaded Night Air Curtain to freely snap back into roll. Doing so can eventually destroy Night Air Curtain's tension and retractability.
7. **Note:** Due to **ONLY** the magnets keeping Night Air Curtain Assembly in place, it may be removed at any time by firmly lifting up and off Night Air Curtain Support.

**NOTE: THE
BELOW
ILLUSTRATION
MAY NOT
EXACTLY
REFLECT
EVERY
PARTICULAR
CASE'S
FEATURES
OR OPTIONS.**



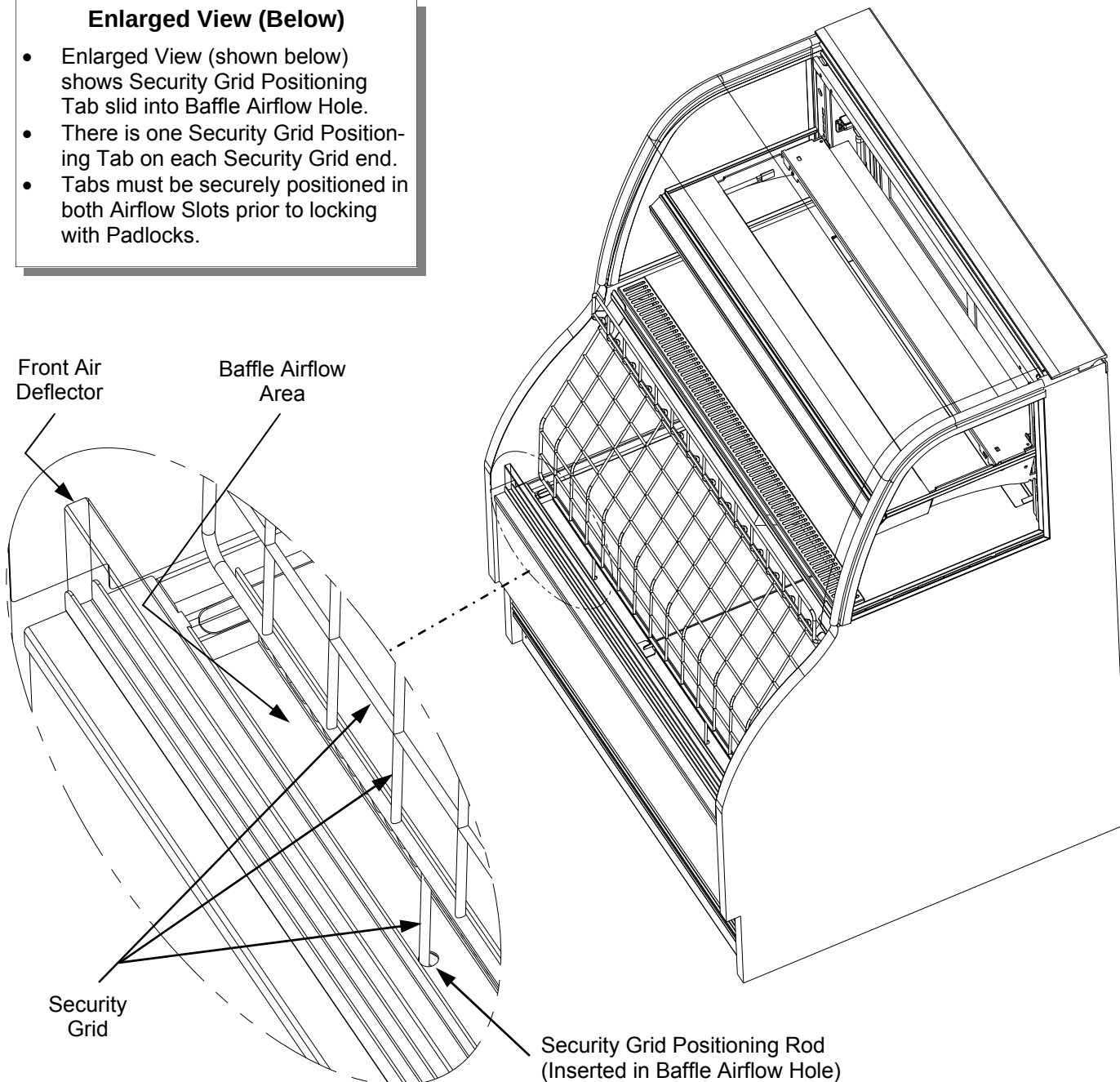
Initial Positioning and Installation of Security Grid

1. Due to weight and size, Security Grid installment may require two (2) people.
2. After hoisting the Security Grid directly over Front Air Deflector, drop the (2) Security Grid Positioning Rods into the Baffle Airflow Slots (see below).
3. After securely positioned in the Baffle Airflow Holes, carefully and slowly lean the Security Grid back against the two Security Brackets.
4. The next page in this manual will show how to secure the top of the Security Grid to the Security Brackets.

NOTE:
ILLUSTRATIONS
MAY NOT
EXACTLY
REFLECT EVERY
PARTICULAR
CASE'S
FEATURES

Enlarged View (Below)

- Enlarged View (shown below) shows Security Grid Positioning Tab slid into Baffle Airflow Hole.
- There is one Security Grid Positioning Tab on each Security Grid end.
- Tabs must be securely positioned in both Airflow Slots prior to locking with Padlocks.



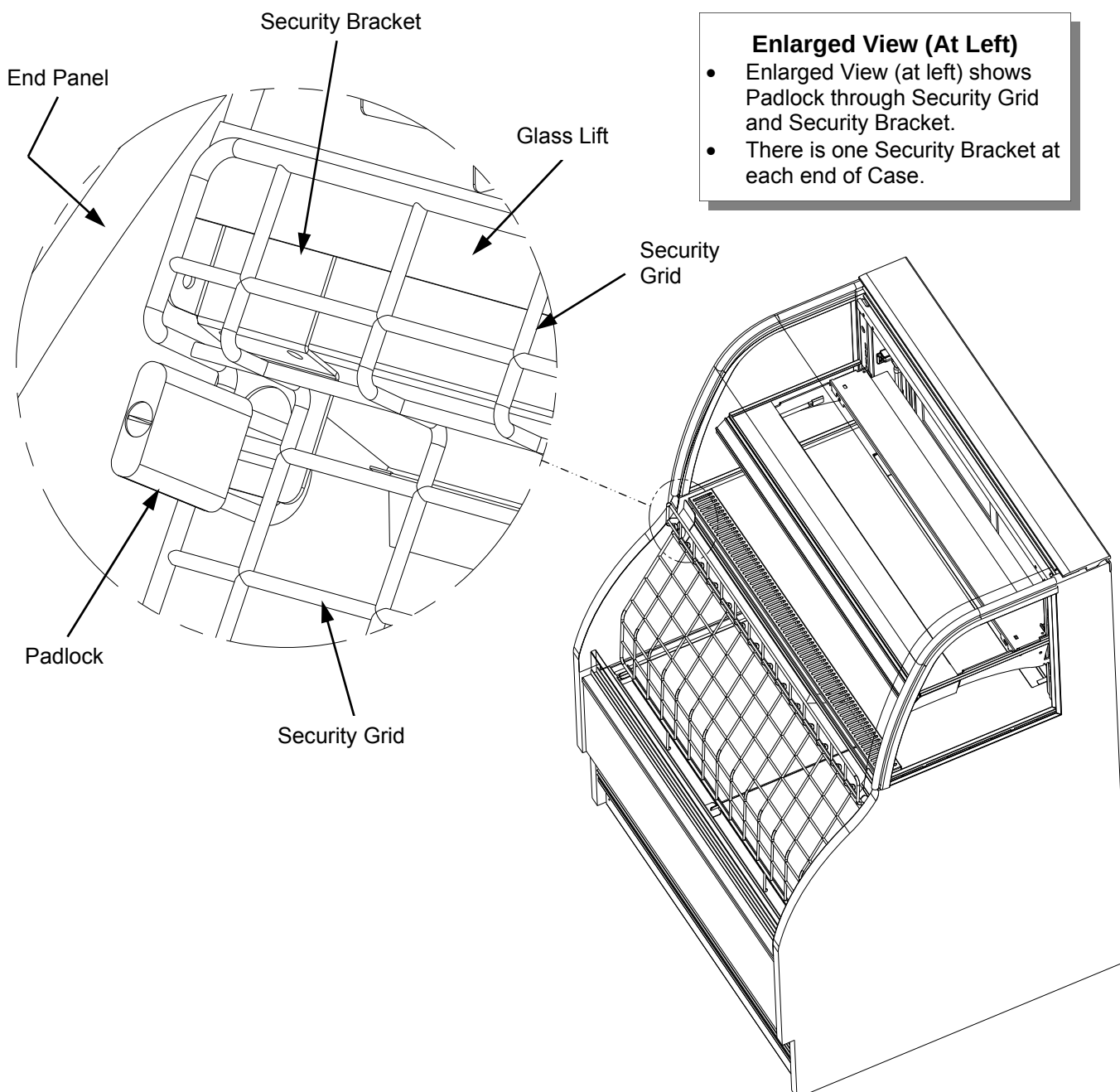
Securing Security Grid Into Place and Locking

1. After leaning the Security Grid back against the two Security Brackets, slide the (two) Padlocks through the Security Grid and the Security Brackets.
2. Securely lock the Padlocks (one Key fits both Padlocks).

Removing and Storing Security Grid and Locks

1. Due to weight and size, Security Grid removal requires two (2) people.
2. Unlock and remove Padlocks. Lean Security Grid forward. Lift upward and out of Baffle Airflow Slots.
3. Store Security Grid, Padlocks and Keys in a secure location to prevent theft or damage.

NOTE:
ILLUSTRATIONS
MAY NOT
EXACTLY
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DRAIN, HOSE AND BRACKET PLACEMENT ILLUSTRATIONS

NOTE: BELOW ILLUSTRATIONS MAY NOT EXACTLY REFLECT EVERY PARTICULAR CASE'S FEATURES

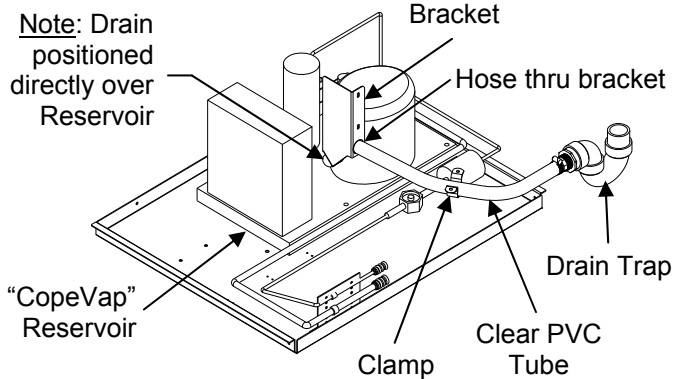
Three Condenser Systems Are Illustrated Below:

Illustration #1: Hot Gas "CopeVap" Condenser System. "Copevap" is built into Compressor Unit.

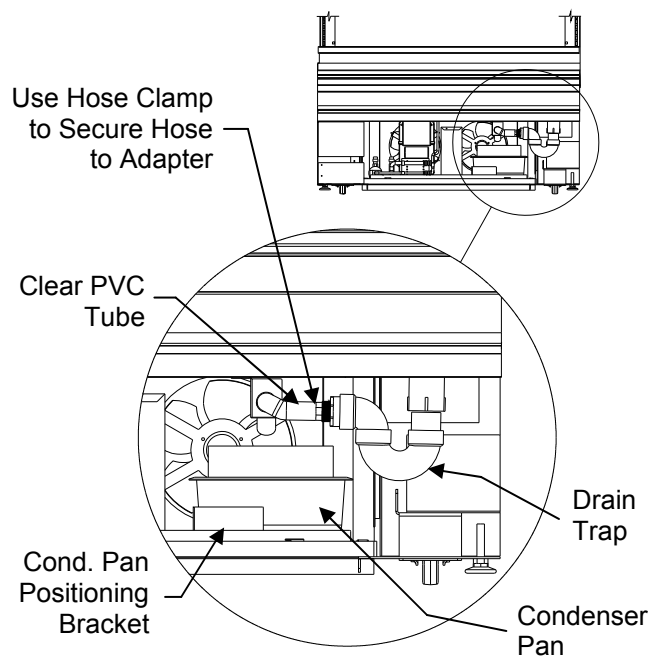
Illustration #2: Hot Gas Condenser System.

Illustration 3A/3B : Electrical Heat Rod Condenser System. **Note:** Separate Condenser Pan.

Warning! Regardless of Condenser, the Hose and Drain Trap **MUST BE** secured and positioned over Condenser Pan to prevent water seepage / spillage. When sliding out Condenser Unit, be careful that drain is not pulled from proper position.



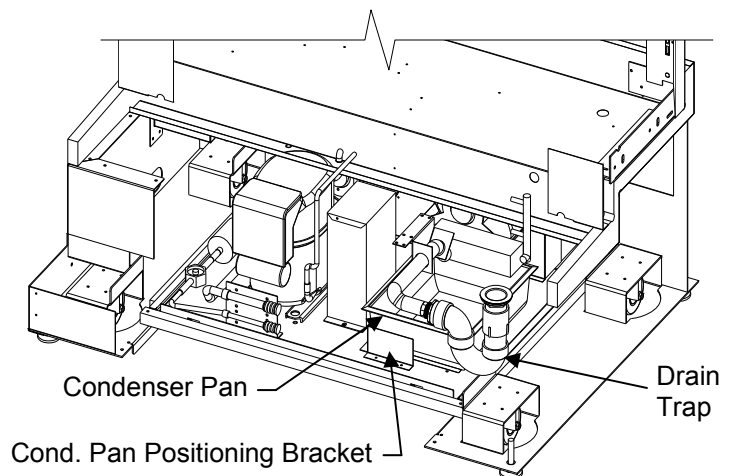
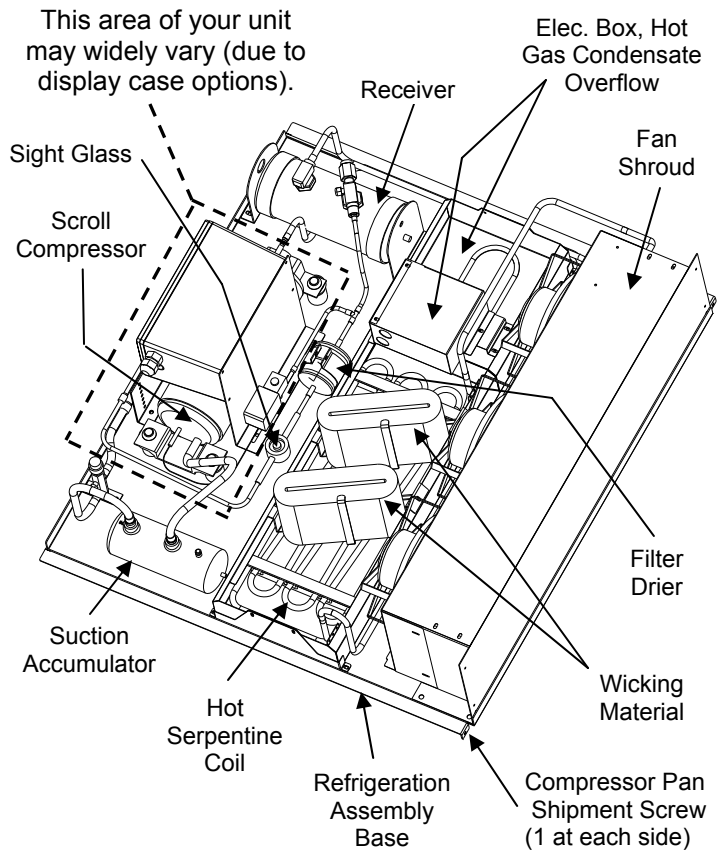
1. Hot Gas "CopeVap" Evaporator System.



3A. Front View of Electrical Heat Rod Evaporator System

2. Hot Gas Condenser System.

- Hot gas serpentine coil is routed through a condensate reservoir allowing water to be heated. This system uses a wicking material (partially submersed) with warm condenser air passing through it for evaporation.
- Also incorporates an overflow reservoir with heating element to ensure complete condensate removal.



3B. Isometric View of Electrical Heat Rod Condenser System

CLEANING SCHEDULE: TO BE PERFORMED BY STORE PERSONNEL

FREQ.	INSTRUCTIONS
Daily	All Glass / Mirrors: Clean side glass, front glass, glass shelves, and mirrors with household or commercial glass cleaner. Clean out door track with moist cloth.
Daily	Rear Sliding Door Exterior Glass: Clean with household or commercial glass cleaner.
Daily	End Panels, Front Panel, Toe-Kick, etc.: Wipe off all surfaces with warm water and mild soap solution and non-abrasive cloth.
Daily	Decks: Wipe off decks with moist cloth dipped in mild soap and water solution.
Weekly	Wood, Laminate and Painted Surfaces: Clean with mild soap and water solution and a soft cloth .
Weekly	Acrylic Sneeze Guard: Clean with warm water, mild soap solution and soft cloth; acrylic cleaning solutions are also available. Caution! Never use ammonia-based cleaners on acrylic. Incorrect cleaning agents or abrasive cleaning cloths cause surface to 'cloud' over time. See photo on next page.
Weekly	Magnetic Air Filter and Condensing Coil: Clean condenser coil filter and condenser coil fins. See corresponding photos a, b, c and d below. a. Remove magnetic air filter. Remove dust, dirt, smoke and grease stains by rinsing with hot water and multipurpose dish soap at sink. b. Lift rear grille up and off (after removing screws). c. Vacuum (or brush off) dust and dirt from condenser coil fins. Warning! Do not use metallic objects to poke or insert into condenser coil area! d. Return rear grille and magnetic filter to case. Caution: Make certain that magnetic filter completely covers all rear grille openings.
Monthly	Under Case Cleaning: Remove front toe-kick (or rear grille). Vacuum under case to remove all dust and dirt. Replace front toe-kick (or rear grille) when complete.



a.



b.



c.



d.

TROUBLESHOOTING (TO BE PERFORMED BY STORE PERSONNEL)

CONDITION	TROUBLESHOOTING
Case Is Not Level	See ALIGNING CASE / FRAME SUPPORT RAIL SHIMMING / ADJUSTING LEVELERS section in this manual for additional info.
Case Not Lining Up	See Installation Section for instructions on properly aligning case (alongside other cases) and adjusting levelers (or rails).
Water Is On The Floor	Call service provider.
Fan Emits Excessive Noise	Call service provider.
Case Lights Are Not Working	Check that light switch is in the <i>on</i> position.
	Check that ALL of the light cords and plugs are properly connected. See MAINTENANCE: REAR SLIDING DOORS/LIGHT FIXTURES (PERFORMED BY STORE PERSONNEL) section in manual.
	If case lights still do not come on, call service provider.
Case is Not Holding Proper Temperature	If a large amount of warm product was added to the case, it will take time for the temperature to adjust. Product must be pre-chilled before placing in case.
	Check that the case is not in the sun or near a heat or air-conditioning vent. See OVERVIEW / NSF® TYPE / COMPLIANCE / WARNINGS / PRECAUTIONS section in this manual for specifics.
	If case is located near front doors, temperature fluctuation can hinder unit's ability to maintain temperature.
	Check that air filter and condenser coil has been cleaned. See GENERAL CLEANING (TO BE PERFORMED BY STORE PERSONNEL) section in this manual for specifics.
	Check air return grilles (area at front of decking) for obstructions. DO NOT set product on air grilles as this will prevent proper airflow!
	If case still is not holding proper temperature, call service provider.

MAINTENANCE: REAR SLIDING DOORS/LIGHT FIXTURES (PERFORMED BY STORE PERSONNEL)

Warning! Disconnect power before providing maintenance and service to unit.

Caution: Lamps are treated to resist breakage and must be replaced with similarly treated lamps.

Note: Warranty will be void if claims arise from negligence, misuse of goods, extreme environmental conditions or improper maintenance. See Overview And Warnings section in manual.

1. Rear Sliding Doors

Note: Doors are not interchangeable. There is an inner and outer door. Outer door must be removed first and replaced last. See illustration at top-right.

- The outer door is the right hand door (from the service side or rear of case).
- Move doors toward the center of the case.
- Individually lift each door up toward the top of the case; pivot the bottom of the door out.
- Replace rear sliding doors in reverse order they were removed.

2. Fluorescent Light Fixtures

Note: Depending upon model and options, light fixtures can have either single or dual lamps.

Light fixtures are located on underside of shelf assemblies and at the top inside of case. See illustration at right for general locations.

Removal of lamps:

- Rotate lamp (1/4-turn) to disengage (upper or lower) pins/contacts from mounting sockets.
- Remove bulb by applying even pressure from back side at the bulb ends and pulling the remaining contact from sockets.
- See illustrations at mid and lower-right.

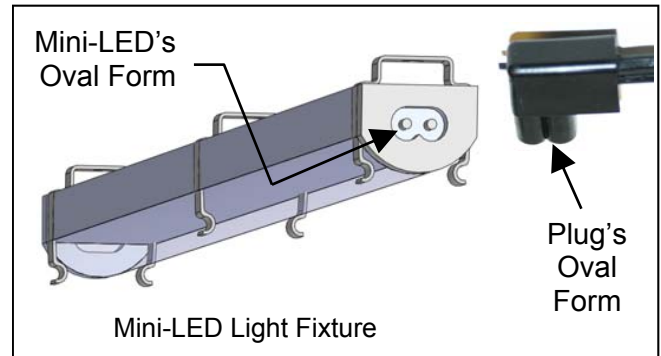
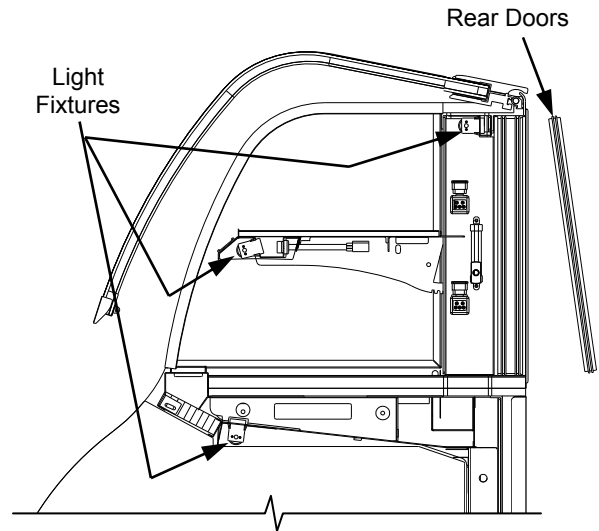
Installation of lamps:

- Align pins with slot.
- Insert pins into socket by rotating the bulb 1/4-turn to secure either the (upper or lower) pin contacts into the sockets.
- Rotate remaining bulb contacts (1/4-turn) into remaining lamp mounting socket contacts.
- See illustrations at right.

3. Mini-LED Style Light Fixtures

Removal of faulty mini-LED light:

- To remove faulty LED light, simply grasp light near retaining bracket; carefully pull away from bracket. Disconnect plug from LED's socket.



- Contact Structural Concepts' Technical Service Department for replacement parts (see the Technical Service section of operating manual for information).

Replacement of lamp:

- To replace LED light fixture, simply insert new LED light at proper position (socket must be near plug). Carefully snap into metal springs so LEDs are held firmly in place.
- **Note:** LED Light and Plug must be connected in a specific manner or they will not work.
- Make certain oval edge of plug connects to oval edge of LED light.
- See illustrations above.

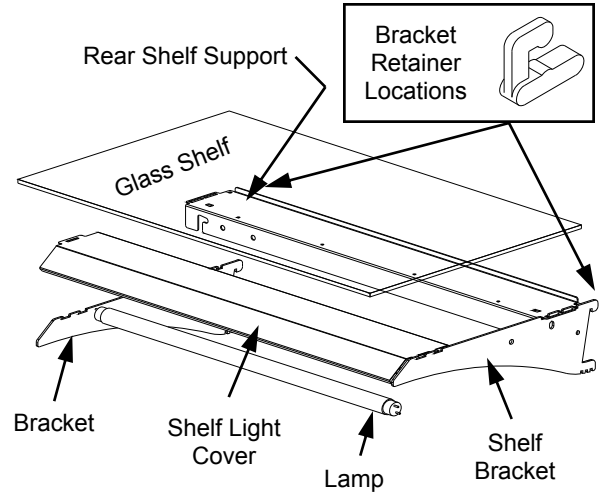
NOTE: SERVICE TO BE PERFORMED BY STORE PERSONNEL.

Bracket Retainer Removal

- To remove brackets, it may be necessary to remove the nylon shipping bracket retainers.
- Pliers will be required to accomplish this task.
- See illustration at top-right for location of bracket retainers.

Shelf Assembly Removal

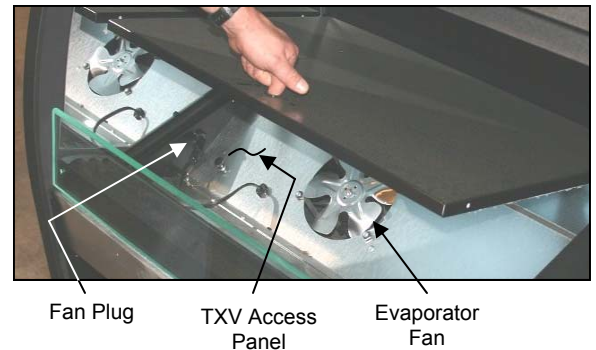
- Remove glass shelves
- For lighted shelving, unplug the light cord.
- Remove rear shelf support.
- Remove shelf light cover from brackets.
- Lift brackets up and out.



NOTE: SERVICE TO BE PERFORMED BY TRAINED SERVICE PROVIDERS ONLY.

Drain and Expansion Valve Access

- The drain and expansion valve are both accessible from the front of the case.
- Depending upon case, you may need to unplug fan and remove fasteners from the access panel.
- If no access panel to remove, the drain and expansion valve (TXV) are directly below the decking and sub-deck.

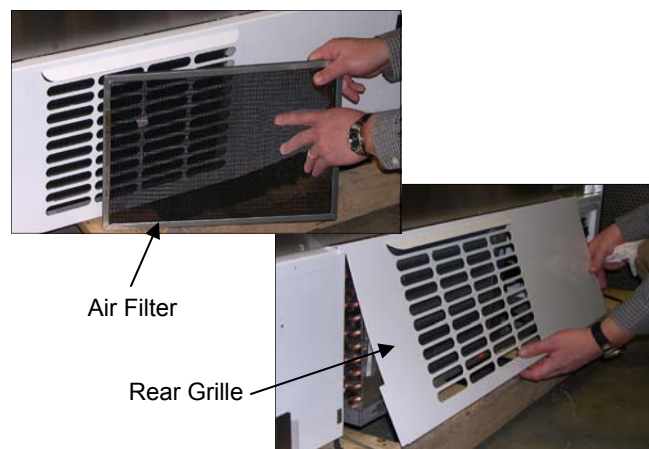


Refrigeration Package Access

NOTE: SERVICE TO BE PERFORMED BY TRAINED SERVICE PROVIDERS ONLY.

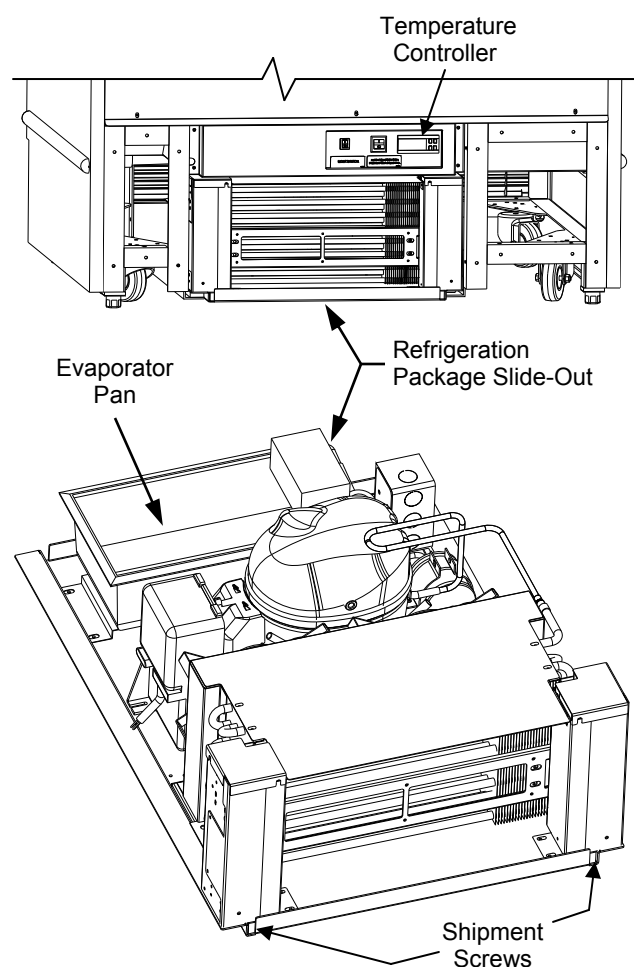
Air Filter

- Magnetic strips attached to the filter adhere filter to the rear grille.
- See **CLEANING SCHEDULE: TO BE PERFORMED BY STORE PERSONNEL** for cleaning instructions.
- See illustrations at top-right.



Slide Out Refrigeration Package

- Remove the rear grille. Grille may be slid upward and out or removal of screws may be required.
- **Note:** At initial slide-out, it may be necessary to remove Compressor Pan Shipment Screws (see illustration at right for location).
- *Refrigerant lines are flexible to facilitate rear access maintenance.*
- Plastic glides are mounted at base to assist in sliding the condenser out for access.
- Service connections are at the left of compressor.
- Slide condenser unit out 12 to 18 inches to access high pressure service connection.



Condenser Pan Access / Removal

- **WARNING! Condenser Pan May Be Hot!** Check temperature of pan prior to handling.
- Withdraw Condenser Pan from the right side behind electrical box.
- Unplug Condenser Pan from the electric outlet.
- Empty Condenser Pan contents into suitable container. Replace rear panel when completed.

Temperature Controller (Self-Contained Units Only)

- Temperature Controller is located in the Ballast Box.
- Temperature / Defrost control settings are programmable from these locations.
- Case Temperature Set Point is set at the factory, as determined by case size & sensor probe location.
- Temperature is controlled by thermostat.
- If a temperature setting change is required, follow instructions regarding Temperature Control Programming Steps in the technical information section of this operating manual.
- If service is required to the temperature control unit, call Structural Concepts Corporation. Maintenance should be performed by a certified technician.
- The toll-free number is listed in the Technical Service section of this manual.

- See Temperature Controller section in this manual.

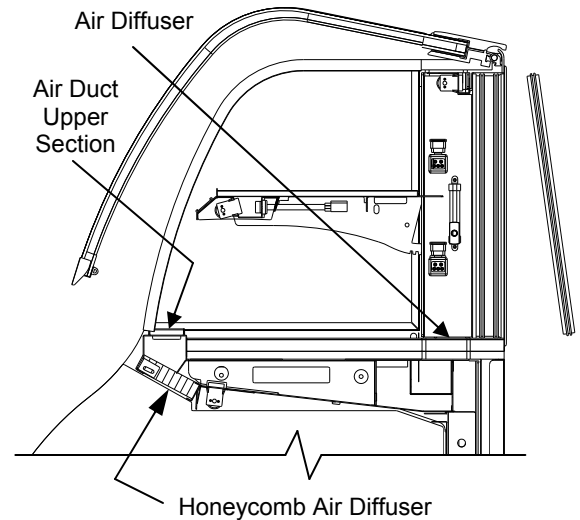
NOTE: Spirit-filled thermometers located in the refrigerated compartment are for monitoring warmest air temperature in accordance with NSF Std. 7.

NOTE: SERVICE TO BE PERFORMED BY TRAINED SERVICE PROVIDERS ONLY.

Preventive maintenance should be performed every 90 days (unless conditions warrant a more frequent replacement cycle).

Air Duct - Upper Section (see illustration at top-right)

- Depending upon model, Upper Section Air Duct may be removable for cleaning. If so, simply lift Air Duct up and out of chamber to access area to clean.
- If Upper Section Air Duct is not removable from case, Honeycomb removal will allow access to area.
- Clean with brush or vacuum with brush attachment.
- Wipe down with moist cloth.



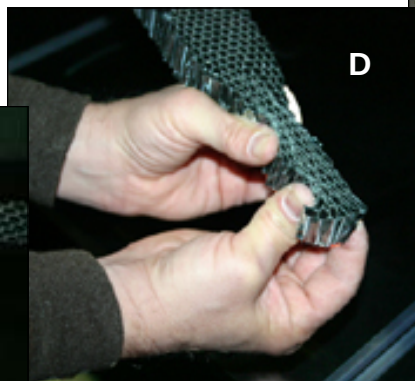
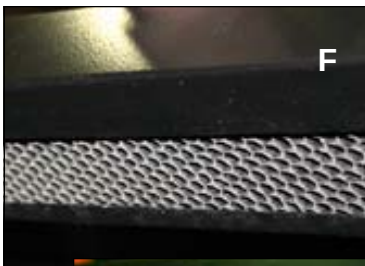
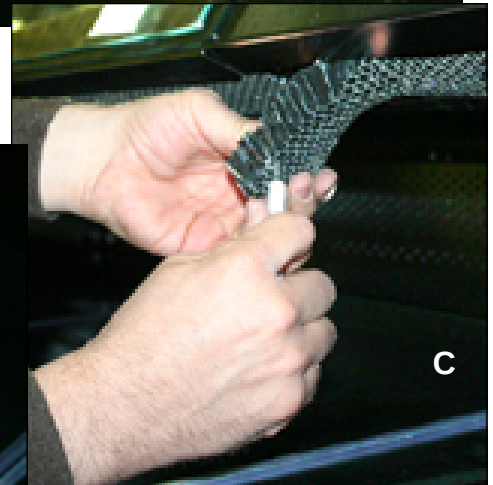
Honeycomb Air Diffuser Removal

- Wedge non-metallic device of suitable strength (such as a ballpoint pen) between honeycomb and end panel.
- Caution! Use care not to dislodge the heating wire (that prevents condensation on the lamp assembly).
- Apply pressure to collapse the honeycomb to allow it to be pulled out of honeycomb retainer.
- Pry downward and away from honeycomb retainer.

Clean honeycomb with warm water and soap solution. Submerge if necessary. Use brush to dislodge stubborn or sticky residue. Dry by using vacuum's 'blow mode'.

Honeycomb Air Diffuser Installation

- Squeeze honeycomb into the honeycomb retainer.
- Carefully slide honeycomb into place.
- Adjust honeycomb so that it fits flat against retainer. It must not be wavy or out of position.



CONDITION	TROUBLESHOOTING
Case Not Lining Up	See Installation Section for instructions on properly aligning case (alongside other cases) and adjusting levelers.
Water Is On The Floor	Caution! Water on flooring can cause much damage! Until cause is determined (and repaired), following these procedures: • Use wet-dry vacuum (or mop & bucket) to remove standing water. • Use 'catch pans' for water to drain into. Swap out regularly until case has completely drained. Note: See <i>Drain, Hose and Bracket Placement Illustrations</i> sheet in this manual for views of different evaporator systems used in display cases.
	Check that the drain trap is free of debris.
	Check that the drain hose is correctly positioned over evaporator pan (or floor drain, for remote units).
	Check store conditions. To prevent condensation in NSF® Type 1 environments, maximum conditions are to be 55% humidity / 75° Fahrenheit. For NSF® Type 2, maximum conditions are to be 60% humidity / 80° Fahrenheit. See serial label (at case rear near main power switch) for NSF® Type of your case.
	Check evaporator pan float for proper operation (Heat Rod Evaporator System only).
	Check that evaporator pan is properly plugged in or connected.
	Caution! Evaporator pan may be malfunctioning (Electrical Heat Rod Evaporator system). If so, water will overflow pan and seep onto flooring causing damage! Until evaporator pan is functioning (or is replaced), following these procedures: • Use wet-dry vacuum (or mop & bucket) to remove standing water. • Use 'catch pans' for water to drain into. Swap out regularly until case has completely drained.
	Caution! Disruption of power can cause water to overflow pan and seep onto flooring causing damage! Check that power to case is constant. Until power is restored, following these procedures: • Use wet-dry vacuum (or mop & bucket) to remove standing water. • Use 'catch pans' for water to drainage. Swap out regularly until evaporation of case is complete (or until power is restored). When power to case is restored, evaporator pan should function properly and water will no longer overflow onto flooring.
	Caution! Wicking material may be dirty or worn and need replacement (Hot Gas Evaporator system only). • Slide refrigeration system out from under unit. • After refrigeration system has been carefully slid out from under unit, replace wicking material with new. If wicking material is not available, contact Structural Concepts®. See toll-free number at last page of this operating manual.

CONDITION	TROUBLESHOOTING
Fan Emits Excessive Noise	Check that the case is aligned, level and plumb.
	Check evaporator fan for cleanliness.
	Unplug/power off fan motors. Check motor shaft for bearing wear.
	Check that fan motors are securely mounted in brackets.
	Verify that fan blades are securely mounted to fan motor.
	Check that nothing is preventing blade rotation.
	Check that the fan shroud is properly secured.
Fans Are Not Working	Check that the MAIN power switch is on.
	Check that fans are plugged in at the fan shroud.
	Check for foreign material obstructing fan performance.
	Check that fan blades freely rotate within fan shrouds
	Check that power is going to fans
	Check that fan wiring is connected on terminal blocks.
Digital Control Display Is Blank	Check that the MAIN power switch is on.
	Check the circuit breaker box for tripped circuits.
System Not Operating	Check that the utility power is on.
	Check that the MAIN power switch is on.
	Check the circuit breaker box for tripped circuits.

CONDITION	TROUBLESHOOTING
Case Lights Are Not Working	Check that light switch is in the <i>on</i> position.
	Check that ALL of the light cords and plugs are properly connected. See MAINTENANCE - LIGHT FIXTURES (LED LIGHT FIXTURES) section.
	Service Technicians Only: Check voltage at LED drivers. If voltage is entering but not exiting, LED driver may be faulty.
Control Display Is Flashing	See your case's serial label for your model's specified settings. See SERIAL LABEL LOCATION & INFORMATION LISTED / TECH INFO & SERVICE for label location, etc.
Case Is Not Holding Temperature	If a large amount of warm product was added to the case, it will take time for the temperature to adjust. Unit needs product to be pre-chilled.
	Temperature changes during defrost mode but will return to normal. Fourth LED will indicate defrost cycle in progress.
	Check that case is not in sun or near a heat or air-conditioning vent. See OVERVIEW AND WARNINGS section in manual for adverse conditions/spacing issue parameters.
	If case is located near front doors, temperature fluctuation can hinder unit's ability to maintain temperature. See OVERVIEW AND WARNINGS section in manual for adverse conditions/spacing issue parameters.
	Check that magnetic air filter (attached to rear grille) has been cleaned. See GENERAL CLEANING (TO BE PERFORMED BY STORE PERSONNEL) section in operating manual for instructions.
	Check that condenser coil has been cleaned.
	Check air return grilles for obstructions.
	Check sight glass for flashing and/or low charge.
	Check Set Point Temperature; it may be adjusted too high.
Condensing Unit Is Not Operating	Check that the power is turned on.
	Determine if temperature controller settings are properly set. See your case's serial label for your model's specified settings. See SERIAL LABEL LOCATION & INFORMATION LISTED / TECH INFO & SERVICE section in manual for label location, etc.

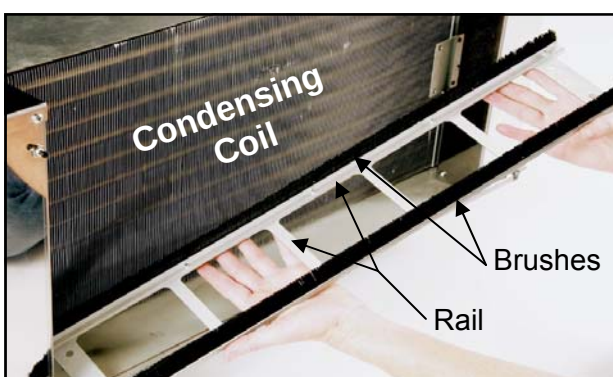
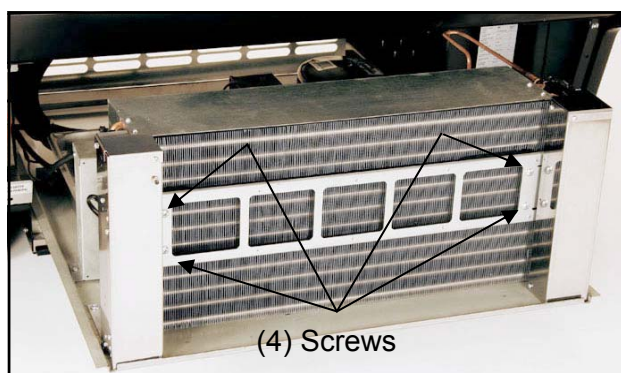
TROUBLESHOOTING - CONDENSING SYSTEM (TRAINED SERVICE PROVIDERS ONLY)

CONDITION	TROUBLESHOOTING
Head Pressure Too High	Check that the Condensing Coil is not dirty or covered.
	Check that Condensing Fans are working.
	Check that the refrigeration system is not overcharged.
	Check that case is free of non-condensables.
	Check that the Liquid Line Drier Filter is not plugged.
	Check Set Point temperature; it may be adjusted too high.
	Check System Operating temperatures.
	Check that Store Ambient temperature isn't above maximum allowed. See <i>Overview and Warnings</i> Section.
Head Pressure Too Low	Check that Refrigerant Charge isn't too low.
	Check that Suction Pressure isn't too low.
	Check to verify that Compressor Valves aren't faulty.

TROUBLESHOOTING - EVAPORATOR SYSTEM (TRAINED SERVICE PROVIDERS ONLY)

CONDITION	TROUBLESHOOTING
Low Suction Pressure	Check for low refrigerant.
	Check that Expansion Valve isn't restricted.
	Check that Liquid Line or Filter isn't restricted.
	Check that Evaporator Motors are working.
	Check for Superheat setting.
	Check that the Thermostatic Element charge isn't depleted.
	Check that the Coil is not iced up.
High Suction Pressure	Check that Refrigerant Charge isn't too high.
	Check that Compressor Valves aren't faulty.
	Check that there is no air seepage around Condensing Coil.
	Check that the Cooling Load isn't high.
	Check that Superheat adjustment isn't low.
	Check TXV Bulb Installation a. Poor thermal contact. b. Warm location.
	Check Compressor: Low capacity means it is undersized for its application.

PREVENTIVE MAINTENANCE	FREQ.	INSTRUCTIONS
Case Exterior	Monthly	<u>Condensing Coil:</u> <u>Note:</u> The vacuum 'blow mode' is to be used when cleaning the condenser coil. Follow these steps: - Remove grille; use vacuum and brush to dislodge and remove dust on and in coil - Place damp rags around condensing fan motor brackets to collect dust. - Using vacuum (in 'blowing' mode), blow air through condenser coils and into fans. Make certain to blow entire surface of condensing coils to assure that all entrenched dust is removed. Caution! Coil fins are sharp. Handle with care! - Replace Rear Grille to case.
	Quarterly	<u>Clean Sweep™ Condensing Coil:</u> <i>Disconnect power from case before cleaning Clean Sweep™ Condenser Coil!</i> - Remove Rear Grille (by removing 4 screws). - Slide/Roll out condensing unit assembly. - Remove the four (4) screws holding the Clean Sweep™ rails intact. - Remove the Clean Sweep™ rail. - Wash rails' brushes in hot water and mild soap solution. - If brushes are worn, they must be replaced. Call Technical Service Department to replace. Toll-Free number is listed at end of manual. - Clean Condensing Coil: Use air pressure or industrial strength vacuum; clean the dust and dirt that may collect on the Condenser Coil. Caution! Coil fins are sharp. Handle with care! - Reattach Clean Sweep rail to condensing unit (4 screws). - Slide/Roll Condensing Unit Assembly back under case. - Replace Rear Grille to case (4 screws). - See photos below.
	Quarterly	<u>Honeycomb Air Diffuser & Air Duct Upper Section:</u> See MAINTENANCE FUNDAMENTALS: UPPER SECTION AIR DUCT / HONEYCOMB AIR DIFFUSERS section in this manual for cleaning instructions.



--- Above photos are taken after rear grille has been removed from case ---

WARNING! TURN OFF CASE BEFORE PERFORMING PREVENTIVE MAINTENANCE!

PREVENTIVE MAINTENANCE	FREQUENCY	INSTRUCTIONS
Case Exterior	Quarterly	<u>Condenser Pan:</u> <i>Caution! Disconnect from receptacle box.</i> • Remove mounting screws from base. • Use de-scaling solution (such as CLR® that will prevent corrosion, lime and rust) to clean pan. • Rinse thoroughly; do not submerge in water. • Reattach pan to case with same mounting screws. • Reconnect power cord to receptacle box.
	Quarterly	<u>Compressor Area:</u> <i>Caution! Be certain to disconnect power from case before cleaning Compressor Area!</i> • Slide/Roll compressor package out from under case. • Use moist cloth to wipe off dust & debris that collects on various parts. • Slide/Roll compressor package back under case.
	Quarterly	<u>Under Case Cleaning:</u> Once refrigeration package is clear of unit, vacuum under case to remove all dust and dirt that may collect under case.
Case Interior	Quarterly	<u>Tub, Coil, Drain, Fan Blades, Motors, Brackets:</u> <i>Disconnect power from the case before cleaning the Tub, Coil, Fan, Motor and Drain Area!</i> • Remove Decking, Sub-Deck and Fan Shroud. • Use vacuum to clean Evaporator Coils. • Clean Tub, Coil and Drain with warm water, clean cloth, brush and mild soap solution. • Remove any debris that may clog drain. • Clean Fan Blades, Motors and Brackets by wiping down with moist cloth.

Serial Label Location & Information Listed / Technical Information & Service

- Serial labels are located near the electrical access on your case.
- Serial labels contain electrical, temperature & refrigeration information, as well as regulatory standards to which the case conforms.
- For additional technical information and service, see the *TECHNICAL SERVICE* page in this manual for instructions on contacting Structural Concepts' Technical Service Department.
- See images below for samples of both refrigerated and non-refrigerated serial labels.



Structural Concepts
888 E. Porter Rd · Muskegon, MI 49441

FOR PARTS AND SERVICE
CALL 1-800-433-9489

ENCORE[®] SERIES MODEL HV74RSS SCROLL
SERIAL NO.



3048256
CONFORMS TO UL STD 471
CONFORMS TO NSF STD 7
CERTIFIED TO CAN/CSA
STD C22.2 NO 120

ELECTRICAL RATING	120/1/60 24A
REFRIGERANT	R404A AMOUNT ?? OZ
DESIGN PRESSURE	HIGH 450 LOW 200
MINIMUM CIRCUIT	30A
MAXIMUM OVERCURRENT	30A

Super Heat Temp 8-10°F

BTUH Requirements 9,738 BTUH @ 20° F SST

Defrost 6 defrosts per day, 45° F termination, 45 min. failsafe

SAMPLE ONLY

SAMPLE ONLY

SAMPLE ONLY

----- Sample Serial Label For Refrigerated Case -----



Structural Concepts
888 E. Porter Rd · Muskegon, MI 49441

Addenda[®] PC5682 txtRemote
txtSerialNumber



3048256
CONFORMS TO UL STD 65
CERTIFIED TO CAN/CSA
STD C22.2 NO 120

120 VOLTS 60 HZ SINGLE PHASE 1.84AMP

FOR PARTS OR SERVICE CALL
STRUCTURAL CONCEPTS
AT
1-800-433-9489

SAMPLE ONLY

----- Sample Serial Label For Non-Refrigerated Case -----

CAREL

ir33 platform
Integrated Electronic
Microprocessor Controller



Programming The Instrument

To Modify The Setpoint

Set Press and hold the "SET" key for at least 1 second.

aux **def** 2. Use arrow keys ▲ ▼ on temperature controller to increase (or decrease) the setpoint.

Set 3. Quickly press and release the "SET" key again.

To Modify Defrost, Differential or Other Parameters

Prg **Set** 1. Press & hold "Prg" & "SET" keys together for five (5) seconds; display will flash "0", representing password prompt.

Set 2. Confirm by pressing "SET" key.

aux **def** 3. Press ▲ or ▼ to reach the category to be modified.

Set 4. Press "SET" to modify this selected parameter.

aux **def** 5. Increase or decrease the value using the ▲ or ▼ button respectively.

Set 6. Press the "SET" key to temporarily save the new value and return to the display of the parameter.

Prg **mute** 7. Press & hold the "Prg" key for at least 5 seconds to save changes. This action will also mute the audible alarm (buzzer) & deactivate the alarm relay.

How To Change Reading From Fahrenheit (°F) To Celsius (°C)

Prg **Set** 1. Press and hold "Prg" and "SET" keys together for at least 5 seconds; display will show "0", representing password prompt.

Set 2. Confirm by pressing "SET" key.

aux **def** 3. Press ▲ or ▼ until reaching the parameter "15".

Set 4. Press "SET" to modify this selected parameter.

aux **def** 5. Press ▲ or ▼ to change value to desired setting: "0" for Celsius (°C) or "1" for Fahrenheit (°F).

Set 6. Press "SET" key to temporarily save the new value and return to the display of the parameter.

Prg **mute** 7. Press & hold "Prg" key for at least 5 seconds to save changes. **Note! All values will automatically convert to new scale. No conversion is required.**

Warning! Save Your Parameter Settings!

1. To store the new parameter values, PRESS and HOLD the "Prg" key for at least 5 seconds.
2. All modifications made to parameters will be lost if you do NOT press a button within 60 seconds. Should this "timeout" occur, normal operational settings (prior to modifications being made) will resume.
3. If the instrument is switched off before pressing the "Prg" key, all modifications to parameters will be lost.

def **▼** **To Activate Manual Defrost**
Press and hold the "def" key for at least 5 seconds.

aux **▲** **To Activate / Deactivate Auxiliary Output**
Press and hold the "aux" key for 1 second.

Prg **aux** **▲** **To Reset Any Alarms With Manual Reset**
Press and hold the "Prg" and "aux" key for at least 1 second.

CAREL**ir33 platform****Integrated Electronic
Microprocessor Controller****User Interface - Display**

ICON	FUNCTION	DESCRIPTION	ON	Normal operation OFF	BLINK	Start up
	COMPRESSOR	ON when the compressor starts. Flashes when the activation of the compressor is delayed by safety times.	Compressor on	Compressor off	awaiting activation	
	FAN	ON when the fan starts. Flashes when the activation of the fan is prevented due to external disabling or procedures in progress.	Fan on	Fan off	awaiting activation	
	DEFROST	ON when the defrost is activated. Flashes when the activation of the defrost is prevented due to external disabling or procedures in progress.	Defrost in progress	Defrost not in progress	awaiting activation	
	AUX	Flashes if the anti-sweat heater function is active, ON when the auxiliary output (1 and/or 2) selected as AUX (or LIGHT in firmware version 3.6) is activated.	AUX auxiliary output active (version 3.6 light auxiliary output active)	AUX auxiliary output not active	Anti-sweat heater function active	
	ALARM	ON following pre-activation of the delayed external digital input alarm. Flashes in the event of alarms during normal operation (e.g. high/low temperature) or in the event of alarms from an immediate or delayed external digital input.	Delayed external alarm (before the time 'A7' elapses)	No alarm present	Alarms in norm. operation (e.g. High/low temperature) or immediate or delayed alarm from external digital input	
	CLOCK	ON if at least one timed defrost has been set. At start-up, comes ON for a few seconds to indicate that the Real Time Clock is fitted.	If at least 1 timed defrost event has been set	No timed defrost event set	Alarm clock	ON if real-time clock present
	LIGHT	Flashes if the anti-sweat heater function is active, ON when the auxiliary output (1 and/or 2) selected as LIGHT is activated (in firmware version 3.6 it does not flash in anti-sweat heater mode and comes on when the dead band output is active).	Light auxiliary output on (version 3.6 dead band auxiliary output active)	Light auxiliary output off	Anti-sweat heater function active (version 3.6 does not flash in anti-sweat heater mode)	
	SERVICE	Flashes in the event of malfunctions, for example E2PROM errors or probe faults.		No malfunction	Malfunction (e.g. E2PROM error or probe fault). Contact service	
	CONTINUOUS CYCLE	ON when the CONTINUOUS CYCLE function is activated. Flashes if the activation of the function is prevented due to external disabling or procedures in progress (E.g.: minimum compressor OFF time).	CONTINUOUS CYCLE operation activated	CONTINUOUS CYCLE function not activated	CONTINUOUS CYCLE operation requested	

Summary Table of Alarm and Signals: Display, Buzzer and Relay

Code	Icon on the display	Alarm relay	Buzzer	Reset	Description
rE	flashing	on	on	automatic	virtual control probe fault
E0	flashing	off	off	automatic	room probe S1 fault
E1	flashing	off	off	automatic	defrost probe S2 fault
E2	flashing	off	off	automatic	probe S3 fault
E3	flashing	off	off	automatic	probe S4 fault
E4	flashing	off	off	automatic	probe S5 fault
'	No	off	off	automatic	probe not enabled
LO	flashing	on	on	automatic	low temperature alarm
HI	flashing	on	on	automatic	high temperature alarm
AFr	flashing	on	on	manual	antifreeze alarm
IA	flashing	on	on	automatic	immediate alarm from external contact
dA	flashing	on	on	automatic	delayed alarm from external contact
dEF	on	off	off	automatic	defrost running
Ed1	No	off	off	automatic/manual	defrost on evaporator 1 ended by timeout
Ed2	No	off	off	automatic/manual	defrost on evaporator 2 ended by timeout
Pd	flashing	on	on	automatic/manual	maximum pump down time alarm
LP	flashing	on	on	automatic/manual	low pressure alarm
AtS	flashing	on	on	automatic/manual	autostart in pump down
cht	No	off	off	automatic/manual	high condenser temperature pre-alarm
CHT	flashing	on	on	manual	high condenser temperature alarm
dor	flashing	on	on	automatic	door open too long alarm
EE	flashing	off	off	automatic	E2prom error, unit parameters
EF	flashing	off	off	automatic	E2prom error, operating parameters
ccb	Signal				start continuous cycle request
ccE	Signal				end continuous cycle request
dFb	Signal				start defrost call
dFE	Signal				end defrost call
On	Signal				switch ON
off	Signal				switch OFF
rES	Signal				reset alarms w/manual reset / reset HACCP alarms / reset temp. monitoring

CAREL**ir33 platform**Integrated Electronic
Microprocessor Controller**Summary Table of Operating Parameters**

CODE	PARAMETER	UOM*	TYPE	MINIMUM	MAXIMUM	DEFAULT
/5	Select Celcius (°C) or Fahrenheit (°F)	flag	C	0	1	For Case Specific Defaults See Serial Label Located Near Electrical Access On Your Case. For Additional Technical Information Call Structural Concepts Technical Service Dept. at 1(800) 433.9489
/c1	Calibration of probe 1	°C/°F	C	-20	20	
/c2	Calibration of probe 2	°C/°F	C	-20	20	
St	Temperature set point	°C/°F	F	r2	r1	
rd	Control delta	°C/°F	F	20	0.1	
dl	Interval between defrosts	hours	F	0	250	
dt1	End defrost temperature, evaporator	°C/°F	F	-50	200	
dP1	Maximum defrost duration, evaporator	min	F	1	250	
d6	Display on hold during defrost	-	C	0	2	
dd	Dripping time after defrost	min	F	0	15	
d/1	Display of defrost probe 1	°C/°F	F	-	-	

* Unit Of Measure

STRUCTURAL CONCEPTS CORPORATION TECHNICAL SERVICE
PHONE NUMBER: 1.800.433.9489 or For Your Master Service Agent See
WWW.STRUCTURALCONCEPTS.COM/Contact/Master_Service_Agents.asp

LIMITED WARRANTY

All sales by Structural Concepts Corporation (SCC) are subject to the following limited warranty. "Goods" refers to the product or products being sold by SCC.

Warranty Scope: Warranty is for equipment sold in the United States, Canada, Mexico and Puerto Rico. Equipment sold elsewhere may carry modified warranty.

Warranty; Remedies; Limitations. The limit of liability of SCC toward the exchange cost of the original compressor motor (and/or any other components) is one year parts and labor. If any Goods are found to be of faulty material or workmanship within one year of the original F.O.B. unit shipment, SCC will, at its option (after inspection by an authorized representative), replace or pay the reasonable cost of replacement of the faulty Goods. If warranty claim is not made within this one year time period, SCC is not bound to warrant Goods. A motor-compressor (and/or any other components) replaced during the warranty shall not exceed manufacturer's current established wholesaler's exchange price. If replacement motor-compressor (and/or other components) is available via storage facility, parts truck, etc., SCC mandates that readily accessible replacement components be used toward repair of Goods; in such instances, SCC will replace such equipment (at its own expense) after confirmation of its use/placement on defective unit. SCC shall not be charged an additional fee, up-charge or expense for such replacement Goods. If SCC is unable to repair or replace the defective Goods, SCC shall issue a credit to the Purchaser for full or partial purchase price, as SCC shall determine. The replacement or payment in the manner described above shall be the sole and exclusive remedy to Purchaser for a breach of this warranty. If any Goods are defective or fail to conform to this warranty, SCC will furnish instructions for their disposition. No Goods shall be returned to SCC without its prior consent.

SCC's liability for any defect in the Goods shall not exceed the purchase price of the Goods. SCC SHALL HAVE NO LIABILITY TO PURCHASE FOR CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, PERSONAL INJURY, PROPERTY DAMAGE, LOST PROFITS, OR OTHER ECONOMIC INJURY DUE TO ANY DEFECT IN THE GOODS OR ANY BREACH OF SCC. SCC SHALL NOT BE LIABLE TO THE PURCHASER IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF THE GOODS, OR FOR THE OMISSION OF ANY WARNING THEREFROM.

SCC shall have no obligation or liability under this warranty for claims arising from any other party's (including Purchaser's) negligence or misuse of the Goods or environmental conditions. This warranty does not apply to any claim or damage arising from or caused by improper storage, handling, installation, maintenance, or from fire, flood, accidents, structural defects, building settlement or movement, acts of God, or other causes beyond SCC's control.

Except as expressly stated herein, SCC makes no warranty, express, implied, statutory or otherwise as to any parts or goods not manufactured by SCC. SCC shall warrant such parts or Goods only (I) against such defects, (II) for such periods of time, and (III) with such remedies, as are expressly warranted by the manufacturer of such parts of Goods. Notwithstanding the foregoing, any warranty with respect to such parts of Goods and any remedies available as a result of a breach thereof shall be subject to all of the procedures, limitations, and exclusions set forth herein.

THE WARRANTIES HEREIN ARE IN LIEU OF ALL WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. IN PARTICULAR, SCC MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

No representative, agent or dealer of SCC has authority to modify, expand, or extend this Warranty, to waive any of the limitations or exclusions, or to make any different or additional warranties with respect to Goods.

Period of Limitations. No claim, suit or other proceeding may be brought by Purchaser for any breach of the foregoing warranty or this Agreement by SCC or in any way arising out of this Agreement or relating to the Goods after one year from the date of the breach. In the interpretation of this limitation on action for a breach by SCC, it is expressly agreed that there are no warranties of future performance of the goods that would extend that period of limitation herein contained for bringing an action.

Indemnifications. Purchaser agrees to indemnify, hold harmless, and defend SCC if so requested, from any and all liabilities, as defined herein, suffered, or incurred by SCC as a result of, or in connection with, any act, omission, or use of the Goods by Purchaser, its employees or customers, or any breach of this Agreement by Purchaser. Liabilities shall include all costs, claims, damages, judgments, and expenses (including reasonable attorney fees and costs).

Remedies of SCC. SCC's rights and remedies shall be cumulative and may be exercised from time to time. In a proceeding or action relating to the breach of this Agreement by Purchaser, Purchaser shall reimburse SCC for reasonable costs and attorney's fees incurred by SCC. No waiver by SCC of any breach of Purchaser shall be effective unless in writing nor operate as a waiver of any other breach of the same term thereafter. SCC shall not lose any right because it has not exercised it in the past.

Applicable Law. This Agreement is made in Michigan and shall be governed by and interpreted according to Michigan law. Any lawsuit arising out of this Agreement or the Goods may be handled by a federal or state court whose district includes Muskegon County, Michigan, and Purchaser consents that such court shall have personal jurisdiction over Purchaser.

Miscellaneous. If any provision of this Agreement is found to be invalid or unenforceable under any law, the provision shall be ineffective to that extent and for the duration of the illegality, but the remaining provisions shall be unaffected. Purchaser shall not assign any of its rights nor delegate any of its obligations under this Agreement without prior written consent of SCC. This Agreement shall be binding upon and inure to the benefit of SCC and Purchaser and each of their legal representatives, successors and assigns.

SCC warrants its products to be free of defects in materials and workmanship under normal use and service for a period of one (1) year from the date of delivery.

This warranty is extended only to the original purchaser for use of the Goods. It does not cover normal wear parts such as plastic tongs, tong holders, tong cables, bag holders, or acrylic dividers.

General Conditions. All service labor and/or parts charges are subject to approval by SCC. Contact the Customer Service Department in writing or call 231-798-8888.

All claims must contain the following information: (1) model & serial code number of equipment; (2) the date and place of installation; (3) the name and address of the agency which performed the installation; (4) the date of the equipment failure; and (5) a complete description of the equipment failure and all circumstances relating to that failure.

Once the claim has been determined to be a true warranty claim by SCC's Customer Service Department, the following procedure will be taken: (1) replacement parts will be sent at no charge from SCC on a freight prepaid basis; (2) reimbursement for service labor will be paid if the following conditions have been met - (a) prior approval of service agency was awarded from the Customer Service Department; and (b) an itemized statement of all labor charges incurred is received by the Customer Service Department. The cost of the service labor reimbursement will be based on straight time rates and reasonable time for the repair of the defect.

If problems occur with any compressor, notify SCC's Customer Service Department immediately. Any attempt to repair or alter the unit without prior consent from the Customer Service Department will render any warranty claim null and void. This warranty and protection plan does not apply to any condensing unit or any part thereof which has been subject to accident, negligence, misuse, or abuse, or which has not been operated in accordance with the manufacturer's recommendations or if the serial number of the unit has been altered, defaced, or removed.

One Year Limit of Liability. After SCC's one-year parts and labor warranty on the original F.O.B. unit has expired, SCC is not liable for either the equipment or labor costs of repairing or replacing the motor compressor, nor any other components that were included in the original F.O.B. unit.