



LED Sign Installation/ User Guide

03/2026



WARNING
To prevent
personal injury.



WARNING
Risk of
electrical shock.

Hazard Statements

USER SAFETY

WARNING – Child Supervision

- Unsupervised children may misuse the sign, leading to potential injury or damage to the unit.
- Children should be supervised to ensure that they do not play with the sign.
- Do not allow children to operate or play with the sign without proper supervision.

WARNING – Restricted Use

- This sign is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the sign by a person responsible for their safety.
- Avoid unsupervised use by individuals without adequate instruction or capability.

Improper use by unauthorized individuals may result in personal injury or equipment damage.

INSTALLATION REQUIREMENTS

WARNING – Installation Location

- Incorrect placement can violate codes, create access issues, or compromise evacuation routes.

Do not install the sign in areas that may block emergency exits or public pathways.

SERVICE AND REPAIR

WARNING – Professional Disposal

- Improper disposal methods can lead to hazardous material release. Fire, environmental contamination, or other hazards may result.
- When disposing of the sign, it must be done by the manufacturer, its service agent, or a similarly qualified person to avoid fire and other hazards.
- Do not attempt to dispose of the sign without proper professional assistance.



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Initial Setup

Inspect the Packaging: Examine the unit's packaging for any signs of damage that may have occurred during shipping.

Intended Use: Use only for display purposes. Any other use is unsafe and voids responsibility.

Environmental Conditions: Do not install the sign and power supply near areas of humidity and heat. Do not use sign in damp or wet locations.

Do Not Use If Damaged: If the unit is damaged or malfunction occurs, remove sign and contact an authorized service center.

Unboxing: Open the packaging with care.

- Use scissors or a box cutter to cut open the box.
- Ensure you do not damage the unit or its components.
- If any damage is noticed, contact customer service immediately.

Placement: Place the sign in a visible area but not obstructing the line of sight in or out of the window.

Product Overview:

- LED sign with power adapter
- Hanging chain(s)

Installation

Manual Review: Read through the manual in its entirety.

Service Caution: Do not attempt to remove or repair any component of the unit; consult an authorized service technician for servicing or repair.

Sign Usage: Intended for commercial use only. Indoor use only. Do not install outdoors.

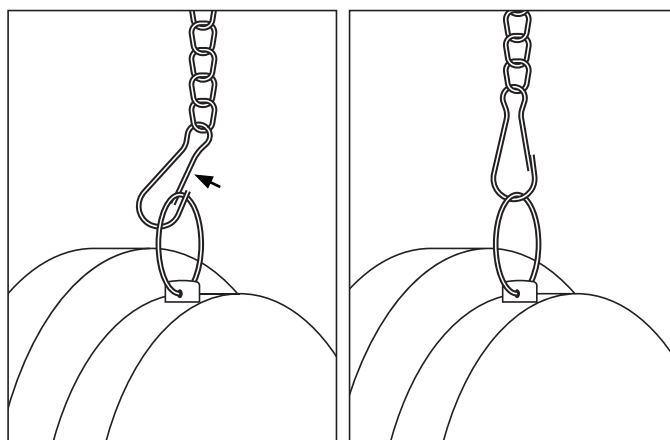
Avoid Heat Sources: Keep away from steam or exhaust vents from other appliances.

Electrical Connection: This unit is equipped with an electrical plug. Refer to the specification table or data plate on the back of the unit for electrical requirements. The unit must be connected to an electrical outlet capable of handling the unit's amperage draw.

Electrical Access: Verify access to an electrical outlet is nearby.

Locating the Sign: Place in an area where the sign is visible with no obstructions.

Secure Chain: Secure the hanging chain to the sign's mounting ring.



Mounting the Sign: Mounting hardware is not included. Verify a clear section of the window is accessible for mounting the sign. When mounting the sign, determine material type and hardware.



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Cleaning

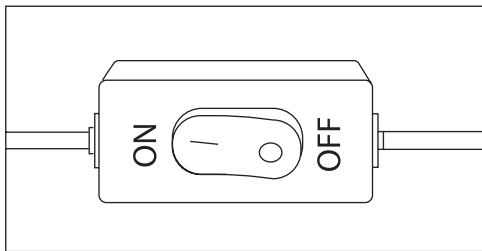
Avoid Abrasives: Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the unit.

Unit Cleaning: For proper performance and accuracy, it is essential to clean the unit regularly.

Drying Unit: Thoroughly dry off the unit before operating.

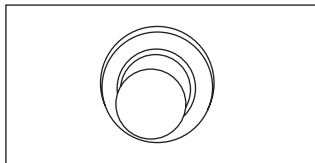
Operation

Power Switch: To turn the sign on / off, use the power switch located on the unit or cord.

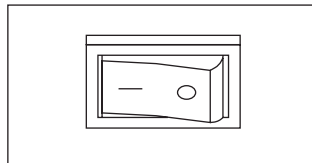


Power Switch Located on Power Cord

Effect Switch: All display modes are controlled by the red switch located on the bottom of the sign. Note: Depending on the sign, the switch will vary.



Push Switch



Toggle Switch

DISPLAY MODES

Static Mode: When selected, all elements of the sign are illuminated without animation.

Active Mode: When selected, the sign will be illuminated with animation.

Maintenance

REGULAR CLEANING

Disconnect Power: Always disconnect power before handling or cleaning.

Daily Cleaning: Clean the sign daily to prevent the buildup of food particles, dust, and bacteria, which can affect performance.

- Wipe down sign with a damp cloth.
- Dry all areas with a clean towel to prevent moisture buildup.

MONTHLY CHECKS

Regular Checks: To regularly check all components for signs of wear, tear, or damage, and replace as necessary.

- Examine components, buttons, and other manual components for ease of operation.
- If any issues are detected, consult the Troubleshooting section, or contact a service provider for recommended actions or replacements.
- Only qualified service personnel should perform maintenance.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Light is not on.	The switch is not in the ON position.	Place the switch in the ON position.
	Power cord is loose or not plugged in.	Verify the power cord is secured into the outlet.
	Breaker is off.	Check that the breaker is ON.