



Immersion Blenders

120V • 450 - 850W • 4,000 - 18,000 RPM

928HDR12COMBO, 928HDR14COMBO, 928HDR16COMBO, 928HDR18COMBO,
928HDR21COMBO, 928IBMD10, 928IBMD12, 928IBMD16, 928IBHD12, 928IBHD14, 928IBHD16,
928IBHD18, 928IBHD21, 928IBHDW10, 928IBHDW10R, 928PIBPPMD, 928PIBPPHD

CRITICAL INFORMATION

- **Blender Body:** Do not immerse the blender's body in water. Clean with a slightly damp cloth or sponge. Clean the body thoroughly between each use with dish soap or disinfectant.
- **Start Operation:** To start the unit, press the ENABLE button and the ON / OFF switch at the same time. The ENABLE switch will only need to be pressed once to start the unit. It can then be released while keeping the ON / OFF button pressed.
- **Avoid Hard Objects:** Do not blend hard objects, such as ice cubes, as it may damage the blades.
- **Avoid Blade Contact:** Attachments with blades are sharp. Never touch them while in motion or without cut-resistant gloves.

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HAZARD STATEMENTS

KEY SAFETY WARNINGS



Warning – To prevent personal injury.



Caution – Hot surface; burn risk.



Warning – Risk of electrical shock.

USER SAFETY

Warning – Child Supervision

Unsupervised children may misuse the appliance, leading to potential injury or damage to the unit.

Children should be supervised to ensure that they do not play with the appliance.

Do not allow children to operate or play with the appliance without proper supervision.

Warning – Restricted Use

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Avoid unsupervised use by individuals without adequate instruction or capability.

Improper use by unauthorized individuals may result in personal injury or equipment damage.

Warning – Risk of Injury

Attachment blades are sharp. Handle the blending shaft and blade assembly carefully during cleaning or attachment.

Avoid contact with moving parts while operating the blender. Never remove parts or attempt to clean the blender while it is plugged in.

Keep hands, hair, clothing, and utensils away from the blades during operation. Contact with moving blades can cause serious personal injury.

When blending hot liquids (over 100°F / 38°C), ensure the attachments are fully submerged before powering on to prevent splashing and potential burns.

GENERAL SAFETY

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury.

Do not stand directly over the unit while it is running. Begin blending at the lowest speed to reduce splashing.

Never leave the unit unattended while it is operating.

ELECTRICAL SAFETY

Caution

Risk of fire and electric shock. Always unplug the appliance before cleaning, handling, assembling, or disassembling.

Danger – Risk of Electric Shock

Do not immerse the blender's motor housing in water or any other liquid. Doing so can result in severe electric shock.

Warning – Risk of Electric Shock

To reduce the risk of electric shock, do not remove or open the cover. No user-serviceable parts inside. Refer servicing to qualified personnel.

Do not operate the blender if the cord or plug is damaged. Contact an authorized service center for repair.

Do not allow the power cord to hang over the edge of a counter or come in contact with liquids or hot surfaces.

Do not use outdoors or in wet environments.

SERVICE AND REPAIR

WARNING – Component Replacement

Non-original parts may compromise safety systems, increasing the risk of fire, explosion, or system failure.

Parts shall be replaced with like components.

Servicing must be performed by factory-authorized service personnel to minimize the risk of ignition due to incorrect parts or improper service.

Do not use non-original components or unauthorized service providers.

DISPOSAL REQUIREMENTS

WARNING – Professional Disposal

Improper disposal methods can lead to hazardous material release. Fire, environmental contamination, or other hazards may result.

Disposal must be performed by the manufacturer, its service agent, or a similarly qualified person to avoid fire and other hazards.

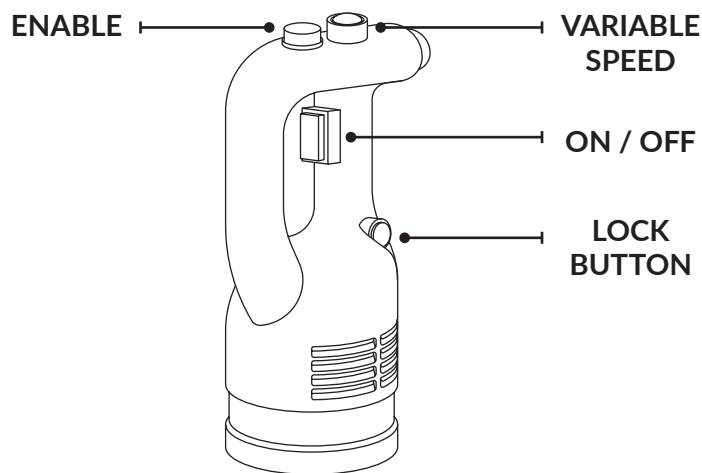
Do not attempt to dispose of the appliance without proper professional assistance.

INITIAL SETUP

Inspect the Packaging: Examine the unit's packaging for any signs of damage that may have occurred during shipping.

Unboxing: Open the packaging with care.

- Do not press a box cutter or knife through the box, as it may damage the unit, accessories, or electrical components.
- Ensure you do not damage the unit or its components when removing it from the box.
- If any damage is present, contact customer service immediately.



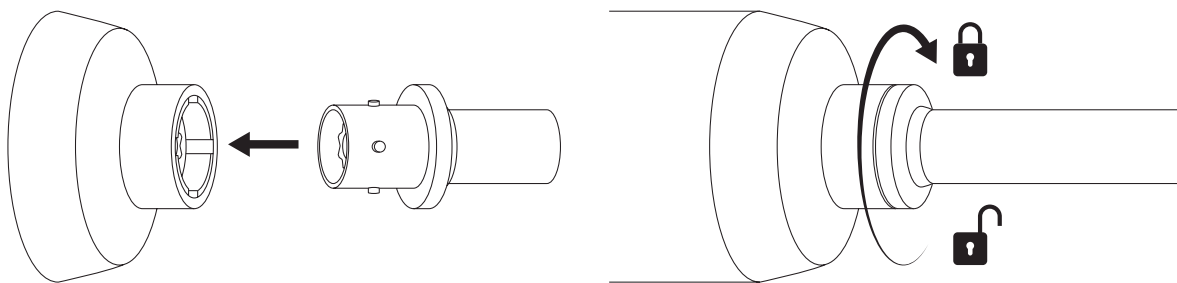
Attachments: Wash, rinse, and dry the attachments before initial use. Refer to the Cleaning section for more information.

WARNING: Disconnect the appliance from the electrical supply before attempting to install the accessory attachments. The accessory attachments are intended for use only with the appliance that is marked to indicate such use.

Insert Attachment: Insert the coupling of the attachment into the blender's body.

Secure Attachment: Twist the attachment into the unit until it locks firmly. Listen or feel for a click.

Check Connection: Ensure the attachment is tight before turning on the immersion blender.



INSTALLATION

Manual Review: Read through the manual in its entirety.

Dedicated Circuit (120V Unit): This equipment requires its own dedicated circuit to the breaker panel. No other devices should be connected to this circuit, ensuring that all available current flows to this appliance. Use only a GFCI-dedicated circuit to power this equipment.

Electrical Connection: This unit is equipped with an electrical plug. Refer to the data plate on the back of the unit for electrical requirements. The unit must be connected to an electrical outlet rated for its amperage draw.

No Extension Cords: Do not power this equipment using an extension cord.

Service Caution: Do not attempt to remove or repair any component of the unit; consult an authorized service technician for servicing or repair.

Appliance Usage: Intended for commercial use only.

CLEANING

Unplug the Appliance: Always unplug the appliance before cleaning, handling, assembling, or disassembling.

Clean After Every Use: Clean the blender blades, shaft, or attachments after each use to prevent residue buildup.

Avoid Abrasives: Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the finish.

Remove Attachments: Detach the attachment from the blender's body. Wash with soap and warm water. Rinse with water.

Air-Dry Parts: Allow all parts to air-dry before next use.

Motor Unit: Keep the motor unit out of water at all times. Clean with a damp cloth or sponge.

IMPORTANT: Never submerge the unit in water or cleaning solutions. Do not use pure bleach to clean components.

Blender Body: Do not immerse the blender's body in water. Clean with a slightly damp cloth or sponge. Clean the body thoroughly between each use with dish soap or disinfectant.

Use Proper Detergents: Avoid using detergents containing high levels of alkaline on plastic parts.

Deep Cleaning Attachments: Immerse about three-quarters of the attachment shaft in a container of soap and water. Run on high for 30-50 seconds. Repeat as necessary.

OPERATION

Check Power Cord: Inspect the power cord and plug for damage before operating. Do not use the unit if any damage is found.

Electrical Outlet: Plug the blender into a 120V outlet. Confirm the outlet is correct.

Blender Function:

- Hold the appliance by the handle and the base to safely control the unit.
- Place the blender shaft into the container with the ingredients. Do not submerge more than three-quarters of the shaft, as doing so may damage the motor and void the warranty.
- Keep the bell cover (the cover around the blades) fully submerged to avoid splashing and prevent liquid from contacting the motor unit air vents.

Whisk Function:

- Hold the appliance by the handle and the base to safely control the unit. For some whisking operations, you may keep one hand free to steady the bowl.
- Circle the whisk around the bowl to ensure even mixing.
- Keep the whisk from touching the sides of the bowl.
- Submerge at least 1/5 of the whisk length without immersing the whisk holder.

Start Operation: To start the unit, press the ENABLE button and the ON / OFF switch at the same time. The ENABLE switch will only need to be pressed once to start the unit. It can then be released while keeping the ON / OFF button pressed.

Important: When blending ingredients or liquids, only operate for 30-50 seconds at a time.

Adjust Speed: Use the VARIABLE SPEED control on top of the handle to adjust speed during operation. Turn clockwise to increase speed and counterclockwise to decrease speed.

Use Lock Button: For continuous operation, start the unit and press the LOCK button while holding the ON / OFF button. Release the ON / OFF button to run continuously. To stop, press and release the ON / OFF button.

Start Slowly: Begin at a low speed when using the attachments.

Avoid Spills: Do not remove the blender from the container while it is running. Turn it on only when the blade is near the bottom of the container.

Create Vortex: Angle the appliance and stir while keeping the attachment off the bottom. This creates a vortex that mixes the ingredients properly.

Stop Before Removing: Turn the blender off and wait until it completely stops.

Remove Safely: Only remove the blender from the container after it has fully stopped. Unplug the unit when finished.

Avoid Hard Objects: Do not blend hard objects, such as ice cubes, as it may damage the blades.

Avoid Blade Contact: Attachments with blades are sharp. Never touch them while in motion or without cut-resistant gloves.

MAINTENANCE

REGULAR CLEANING

Daily Cleaning: Prevent the buildup of food particles, grime, and bacteria that can degrade food quality and affect machine performance by cleaning the machine daily.

1. Turn off the machine and disconnect it from the power source.
2. Remove attachments from the base of the unit.
3. Perform a complete cleaning process as outlined in the Cleaning section.
4. Clean exterior surfaces, including handle and buttons, with a damp cloth.
5. Dry all areas with a clean towel to prevent moisture buildup.

MONTHLY CHECKS

Regular Checks: To regularly check all components for signs of wear, tear, or damage, and replace as necessary.

- Turn off and disconnect the machine from the power source.
- Inspect the plug and cord for any indications of excessive wear, which may encompass discoloration, burn marks, cuts, and tears.
- Check the integrity of the electrical cord and plug point.
- Examine components, buttons, and other manual components for ease of operation.
- If any issues are detected, consult the “Troubleshooting” section, or contact a service provider for recommended actions or replacements.
- Only qualified service personnel should perform maintenance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
The unit does not power on.	The unit is not plugged in.	Plug the unit into an outlet.
	There is damage to the power cord.	Inspect the power cord for damage. If damage is found, contact a service provider for assistance.
	The power button is in the OFF position.	Press the power button on the side of the unit. Refer to the Operation section.
	The GFCI outlet is tripped.	Verify the outlet has not tripped. Ensure unit is on its own dedicated circuit. Reset if needed.
The unit is overheating.	The unit was running too long.	Release the ON / OFF button, then unplug the appliance. Wait a few minutes for the motor to cool down and the thermal safety mechanism to be reset, then restart the appliance.
Attachment will not operate correctly.	Attachment is not locked in place.	Verify the attachment is secured and locked in place.
	The blades are obstructed.	Unplug the appliance. Remove the attachment and inspect the blades for obstructions.
	The drive coupling is stripped.	Replace the drive coupling. Contact a service provider for assistance.